Freedom of Information Request: Our Reference CTMUHB_58_21

You asked:

1. How many patients have failed to attend a scheduled Covid-19 vaccination appointment with a Cwm Taf Morgannwg Health Board provider after booking one since December 2, 2020?

1416 Did not attends (DNAs) have been recorded in the period 2 December 2020 to 11 February 2021 (inclusive).

2. How many patients invited to book a Covid-19 vaccination appointment by a Cwm Taf Morgannwg Health Board provider have refused the opportunity to do so since December 2, 2020?

Refusal, is not currently explicitly recorded. Those in each priority group who have not received a vaccine are continually monitored and validated. The offer of a vaccination once made is always available. People in groups 1-4 who have not had their vaccine, for whatever reason, including changing their mind have been asked to contact the Health Board via a form on our website.

3. How many patients had scheduled Covid-19 vaccination appointments with a Cwm Taf Morgannwg Health Board provider cancelled by a provider after booking appointments since December 2, 2020?

Please note that the figure provided below does not equate to CTMUHB cancelled appointments. As the reason for cancellation of a specific appointment is not in the data available, a portion of these appointments may be patient cancellations.

4971 Cancellations have been recorded in the period 2 December 2020 to 11 February 2021 (inclusive).

4. How many of these cancelled appointments were rescheduled? Please provide a breakdown of the figures by reason(s) for cancellation.

2199 Of the 4971 cancellations had or have a rescheduled appointment. The data available does not provide reasons for cancellation only the distinction between DNA and Cancellation.