Questions

1. Please provide contract details for the following cloud and hosting services:	Supplier Name	Product / Service Name	Contract End Date	Annual Spend 2025/26 (£)	Contract Length (Years)	Framework Used (e.g. G-Cloud, CCS)	Additional notes
Managed Hosting	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
DEFINITION: A third-party provider hosts, runs and maintains the trust's servers or applications in the provider's data centre; the provider owns and manages the hardware. Excludes website hosting.							
Managed infrastructure service (third party runs your servers / data centre)	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
DEFINITION: A third party runs and maintains the trust's own IT infrastructure, such as servers and data centre operations, under a service contract. Differs from Managed Hosting, where the systems sit on the provider's hardware in the provider's data centre.							
SaaS – Enterprise Platforms	Halo	HaloITSM	31.08.2029	109056 1st year and £89856 for 2 years	3 year contract	Crown Commercial Service G Cloud 14 Framework RM1577.14	
DEFINITION: Enterprise software delivered over the internet on a subscription basis and hosted by the supplier, e.g. ServiceNow, Oracle or Workday ERP, HR and finance platforms. Excludes clinical systems and Microsoft 365.							
	System C	Badgernet	09.12.29	£67,016.54	3 years contract	NHSSC Framework, for Medical IT Departmental Software and Hardware Solution (ref 2020/S 114-277934).	
	BigHand/T-Pro	Bighand/T-Pro	16/05/2027	£47,000	Annual	NHS SBS Digital Dictation, Speech Recognition & Outsourced Transcription Solutions 2 in line with the Framework Direct Award Procedure	
	Brainomix	Brainomix			not Digital budget not known		
	Digital Health and Care Wales (DHCW)	Cyrpis	DHCW	DHCW	DHCW	DHCW	For further information you will need to contact DHCW directly
	Medilogik	EMA	31.08.2030	£28,665.00	4 years	Crown Commercial Services, Technology Products & Associated Services 2 (RM6098), lot 3: Software	
	Nervcentre	EPMA	Sep-29	£269,750.00	5 years 2026 -yr 3 of 5	DHCW - Reference P794 Hospital Electronic Prescribing & medicines.	
	LIMs	Intersystems	All Wales system provided by DHCW	DHCW	DHCW	DHCW	For further information you will need to contact DHCW directly
Public Cloud (IaaS/PaaS)	AWS	AWS	Continuous	£120	As paid	AWS	used to manage public facing form submission for Patient Vax Portal.
DEFINITION: Computing resources rented on demand from a hyperscale cloud provider (e.g. Microsoft Azure, AWS, Google Cloud). Infrastructure-as-a-Service provides virtual servers, storage and networking; Platform-as-a-Service adds managed databases and development platforms.							

Private cloud / virtualisation platform	CDW / Broadcom	VMware Cloud Foundation / VMware virtualisation licensing supporting Dell VxRail	Dec-31	5-year VCF licensing: £403,656 total	5 years		
DEFINITION: Virtualisation (hypervisor) software that runs multiple virtual servers on the trust's own physical servers, creating cloud-style infrastructure dedicated to the trust, e.g. VMware vSphere, Microsoft Hyper-V, Nutanix. May sit on-site or in a hosted data centre. Distinct from Virtual Desktop (VDI), which delivers desktops to users.							

2. Please provide contract details for the following services:	**Supplier Name**	**Product / Service Name**	**Contract End Date**	**Annual Spend 2025/26 (£)**	**Contract Length (Years)**	**Framework Used (e.g. G-Cloud, CCS)**	**Additional notes**
Data Warehouse / Lake	Microsoft	Microsoft SQL Server database software	31/12/2028	see line 18	3 yr contract paid annually	Custom build - On Prem	the base technology is used from these database type to provide a custom warehouse/CDR design. Open Source technology, such as airflow/NIFI is used to orchestrate to use dataflows.
DEFINITION: A central repository bringing together data from multiple systems for reporting and analysis. A data warehouse holds structured, processed data; a data lake holds large volumes of raw data. Includes analytics data platforms (e.g. Databricks, Snowflake, Microsoft Fabric).							
Database software & management (DBMS licences)	Microsoft	Microsoft SQL Server database software	31/12/2028	£154880 total Microsoft contract included	3 yr contract paid annually	Custom build - On Prem	
	All Wales contract dealt with by NHS Wales Shared Services (NWSSP)	CTM Oracle Financials	31/03/2027	£290,859	Annual contract	dealt with by NWSSP	For All Wales contract information you will need to contact NWSSP directly.
DEFINITION: Database Management System (DBMS) licences (e.g. Microsoft SQL Server, Oracle, PostgreSQL support) and the services used to run them: database administration, support, maintenance and monitoring.							
	Oracle Financials	Oracle Financials	01.04.26	£290,890	annual payment for CTM All Wales contract this is CTM charge	Not known this is All Wales charge	All Wales Contract
	ESR	ESR	All Wales Contract	All Wales Contract	not known	not known	All Wales Contract

3. Please provide contract details for the following services (*If cloud storage is part of a wider public cloud contract already listed under Cloud, write 'see Cloud' rather than repeating*):	**Supplier Name**	**Product / Service Name**	**Contract End Date**	**Annual Spend 2025/26 (£)**	**Contract Length (Years)**	**Framework Used (e.g. G-Cloud, CCS)**	**Additional notes**
On-premises data centre / server room (trust-owned servers and hardware)	Dell	Dell VxRail / PowerEdge	Jan-31	Dell infrastructure £1,605,231.951 excluding VAT.	5 Years		Costs related to capital procurement which has in-built maintenance costs over 5 years
DEFINITION: A data centre or server room owned and operated by the trust on its own sites, including the trust-owned servers, storage and hardware within it.							
Cloud storage	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
DEFINITION: Storage of trust data on a cloud provider's infrastructure (e.g. Azure Blob, AWS S3, cloud backup), usually paid for by volume stored. If part of a wider public cloud contract, it is recorded under Cloud.							
Shared service	Not applicable	Not applicable	*Not applicable*	Not applicable	Not applicable	Not applicable	Not applicable

DEFINITION: Data storage provided through another NHS organisation, such as a neighbouring trust, an ICS-wide service or an NHS shared service organisation, rather than bought directly from a commercial supplier.							
Data storage management (SAN/NAS arrays, storage software)	Dell	Dell VxRail / PowerStore	Jan-31	Metronode / Powerstore £1,388,363.06 excluding VAT.	5 Years		Costs related to capital procurement which has in-built maintenance costs over 5 years
DEFINITION: Storage hardware and software used to store, organise, protect and manage data, such as SAN/NAS storage arrays and storage management software.							

4. Do you currently have a remote monitoring solution?	**Yes/No**	**Device Types [Please List]**	**Number of devices**	**Main suppliers [please list]**	**Total annual spend 2025/26 [£]**	**Contract end date**	**Framework Used (e.g. G-Cloud, CCS)**	**Additional notes**
If your organisation does not currently have remote monitoring solutions, are you planning to implement any within the next two years? (Yes/No; Preferred Supplier; Expected types)	No	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable

5. Does your organisation use mobile workstations / computers on wheels (COWs, WOWs, medication or laptop carts)? If yes, please provide:	**Number of units (approx)**	**Manufacturer/supplier**	**Device type mounted (laptop / all-in-one PC / tablet**	**Powered (battery) or non-powered**	**Year(s) purchased**	**Total annual spend 2025/26 [£]**	**Contract end date**	**Framework Used (e.g. G-Cloud, CCS)**	**Additional notes**
Are you planning to buy or replace workstations on wheels in the next two years? (Yes/No; approximate number)	not presently, a lot of areas have been refreshed in last two years.								
DEFINITION: Height-adjustable carts carrying a laptop, all-in-one PC or tablet, used by clinical staff to access patient records at the bedside or on medicine rounds. Includes powered (battery) and non-powered carts, medication carts and tablet carts, plus related maintenance or fleet-management contracts.									

6. Please provide contract details for the following services:	**Supplier Name**	**Product / Service Name**	**Contract End Date**	**Annual Spend 2025/26 (£)**	**Contract Length (Years)**	**Framework Used (e.g. G-Cloud, CCS)**	**Additional notes**
CoIN - Community of Interest Network	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
WAN (WAN / MPLS / SD-WAN/HSCN connection)	BT PSBA	All-Wales WAN / PSBA service	PSBA 2 runs to 2028	168057.66	2028	WG Framework	
Broadband	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
LAN Infrastructure (Switching; Routing; Network hardware)	Cisco / BT PSBA	Cisco Catalyst LAN switching, routing and network hardware	30/09/2026 currently in process	£53,938	3 years	WG Framework	
Wi-Fi infrastructure (access points, controllers, managed Wi-Fi)	Cisco / BT PSBA	Cisco wireless access points and wireless LAN controllers	18/03/2027	£44,221.00	1 year	WG Framework	
Patient / guest Wi-Fi service (if contracted separately)	BT PSBA	All Wales PSBA Wifi	PSBA 2 runs to 2028	35470.32	2028	WG Framwork	
Telephony & UC (VoIP systems; Unified Communications platforms; Fixed line telecoms; Teams Phon	Cinos - Cisco UCCX Wavenet - Mitel MiVB	Cisco UCCX Mitel MiVB	31/07/2027 01/07/2028	£71264 £113054.06	3 years 2 years	CCS LOT 4B RM6116 ccs rm6116 nETWORK SERVICES 3 LOT 4B	
DEFINITION: Voice and communications systems: fixed-line telecoms, VoIP telephony and Unified Communications platforms combining voice, video and messaging (including Teams Phone where used as the telephony system).							
Mobile Telecoms (mobile phone and data contracts for staff devices, including SMS bundles; exclude bulk patient SMS services)	EE	Mobile Phone sims	Dec-27	currently £65084.88	2	Crown Commercial Service RM6261 lot 2 NFC156	
DEFINITION: Mobile phone and data contracts for staff devices, including SMS bundles. Excludes bulk patient SMS services.							