



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_294_26

You asked:

1 How many sites do you operate your ophthalmology service across?		
Site	Details / Response	Notes / Comments
Princess of Wales Hospital Bridgend (POW)	Carry out all procedures including Visual Fields but do not offer overnight stay if required.	
Royal Glamorgan Hospital, Llantrisant (RGH)	Offer all procedures with exception of cataracts (centralized in Bridgend). Patients can be offered overnight stay if required. Visual Fields carried out in RGH.	
Prince Charles Hospital, Merthyr Tydfil (PCH)	Only clinics carried out at this hospital including visual fields. No operating.	
Ysbyty Cwm Rhondda (YCR)	Only clinics carried out, no operating sessions. Macular, diabetic retinopathy and medical retina clinics carried out including visual fields.	
Maesteg General Hospital (MGH)	Glaucoma hub providing clinics and visual fields.	
Ysbyty Cwm Cynon (YCC)	Glaucoma hub providing clinics and visual fields. Opening June 2026	

2 How many of these sites provide a visual fields service?		
Site	Details / Response	Notes / Comments
As above	All sites provide visual fields	

3 How many staff are allocated to Visual Fields per session? (If this varies, please detail per session and site)		
Site	Details / Response	Notes / Comments
PCH	2 booked sessions per week ran by 1 Technician	Ad hoc visual fields are done on request when they can be accommodated
RGH	5 booked sessions per week ran by 1 technician	Ad hoc visual fields are done on request when they can be accommodated
YCR	5 Booked sessions per week ran by 1 to 2 technicians depending on the day	Ad hoc visual fields are done on request when they can be accommodated

POW	10 booked sessions per week ran by 1 technician.	Ad hoc visual fields are done on request when they can be accommodated
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4	What bands are these staff and what are their job titles? Do they undertake other duties than visual fields?
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Site	Details / Response	Notes / Comments
PCH	Band 3 Technician. Undertakes visual fields, visual acuity, pupil dilation and admin duties	
RGH	Band 3 Technicians and a band 4 technician undertake duties as above but additionally OCT's and non contact IOP measurements	
YCR	As above.....RGH and YCR work as a team over both sites.	
POW	Bands 3, 4 and 5 – Orthoptic Technicians, Undertake duties as per RGH staff but in addition also undertake retinal imaging, work in Paediatric ophthalmology clinic	
MGH	Bands 3, 4 and 5 – Orthoptic Technicians, Undertake duties as per POW staff in addition to history taking.	

5	How many Visual Field tests are performed per day or per session? (Separate answers per site please)
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Site	Details / Response	Notes / Comments
PCH	6 Booked appointments available 2 sessions per week. Additional fields are done on request when they can be accommodated.	
RGH	Between 5 and 8 booked appointments per session, 5 booked sessions per week. Additional fields are done on request when they can be accommodated.	
YCR	Between 8 and 6 booked appointments per session 5 booked sessions per week. Additional fields are done on request when they can be accommodated.	
POW	Between 8 and 6 booked appointments per session 10 booked sessions per week. Additional fields are done on request when they can be accommodated.	

6 Please provide the make, model, and quantity of each device used (include details per site if applicable)		
Site	Details / Response	Notes / Comments
PCH	Zeiss HFA 860 x 1	
YCC	Zeiss HFA 860 x 1	
RGH	Zeiss HFA 860 x 2	
YCR	Zeiss HFA 860 x 2	
POW	Zeiss HFA 860 x 2 + Zeiss HFA 745i x 1	
MGH	Zeiss HFA 860 x 1	

7 Do you use a standard protocol (e.g., 24-2 SITA Faster)? If yes, specify and estimate % of overall visual field activity who have this protocol per week.		
Site	Details / Response	Notes / Comments
POW & MGH	24/2 Sita Standard for all glaucoma unless visual field significantly reduced in which case 10/2. Clinical condition dictates field test for other non-glaucoma cases	
All other sites	24/2 Sita FAST for all glaucoma unless field significantly reduced in which case 10/2 sita fast. Typically 30/2 sita fast for other non-glaucoma cases depending on suspected diagnosis and patient ability.	

8 Are patients booked, walk-in, or a mix? (If mixed, estimate % of walk-ins.)		
☐ Purely Prebooked Appointments ☐ Purely Walk-in patients ☐ Mixed model – please provide percentage details of each type below		
Site	Details / Response	Notes / Comments
All sites	Predominantly booked, walk ins are adhoc – impossible to judge number.	

9	Do you provide virtual diagnostic clinics including Visual Fields? (Yes/No). If yes, how many sessions per week per site?	
Site	Details / Response	Notes / Comments
All	All clinics by their very nature are diagnostic. This is how patients are diagnosed with the condition that they have in order to formulate a treatment plan.	

10	What are your planned session times at each site? Do you deviate from these, and if so, why?	
Site	Details / Response	Notes / Comments
POW	08.45 – 4.00 appointment times	Clinics generally run to between 4.30 and 5pm depending on patients need and how busy alongside running clinics are.
MGH	09.00 – 3.30 appointment times	Clinics generally run to between 4.30 and 5pm depending on patients need and how busy alongside running clinics are.
Rest	09.00 – 4.00 appointment times	Clinics generally run to between 4.30 and 5pm depending on patients need and how busy alongside running clinics are.

11	On a typical week do you have sufficient capacity for your Visual Fields demands? If no, I'd be grateful for a simple description of the problem and also if you have plans in place to address this	
Site	Details / Response	Notes / Comments
	On the whole yes. The biggest unknown demand is the walk ins from eye casualty because you never know how many you are going to get. Patients failing to attend a field appointment but then attending their consultant appointment can also be problematic. Extra patients are accommodated as they can be but it is not always possible.....this will inevitably add to over running clinics.	