

Questions

Q1. Please provide contract details for your hardware device supply and lifecycle arrangements.	Supplier Name	Product / Service Name	Contract End Date / Expiry	Annual Spend 2025/26 (£)	Contract Length (Years)	Framework Used (e.g. G-Cloud, CCS)	No. of Units / Licences / Devices
Desktop PCs	Dell	ProSupport	National Agreement	£406k approx from 1.4.25-31.03.26 for devices	n/a	Framework CCS RM6098.	1208 approx
Laptops	Dell	ProSupport	National Agreement	£1016500 approx from, 1.4.25 to 31.3.26 for devices	n/a	Framework CCS RM6098.	673 approx
Device-as-a-Service (DaaS) / managed device contract	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Definition: Includes contracts for the purchase, leasing, refresh, or Device-as-a-Service (DaaS) supply of desktop PCs and laptop computers.							
Smartphones	Wavenet	Mobile Contract	Expired	£360,515.05	N/A	Government Commercial Agency) - RM6098.	
Tablets	N/A	N/A	N/A	N/A	N/A		
Other mobile devices (please specify)							
Definition: Includes smartphones and tablets purchased, leased, or provided under a managed device agreement.							

Q2. Please provide contract details for your Mobile Device Management (MDM) or Unified Endpoint Management (UEM) platform.	Supplier Name	Product / Service Name	Contract End Date / Expiry	Annual Spend 2025/26 (£)	Contract Length (Years)	Framework Used (e.g. G-Cloud, CCS)	No. of Units / Licences / Devices
MDM / UEM platform	Microsoft	Intune	N/A		(in a national EA agreement across Wales) 3yr with 2 plus 1yr options -		3160
Definition: MDM/UEM is software used to manage, secure, and monitor endpoints including smartphones, tablets, laptops, and PCs — e.g. Microsoft Intune, VMware Workspace ONE, Jamf.							

Q3. Please provide contract details for your collaboration and productivity platforms.	Supplier Name	Product / Service Name	Contract End Date / Expiry	Annual Spend 2025/26 (£)	Contract Length (Years)	Framework Used (e.g. G-Cloud, CCS)	No. of Units / Licences / Devices
Microsoft 365 / Google Workspace (productivity suite)	Microsoft	Microsoft 365 - F3 & E5	Jul-26	£2.7M	(in a national EA agreement across Wales) 3yr with 2 plus 1yr options		12958 User Licenses 12500 Device Licenses
Microsoft Teams (if contracted separately)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Other messaging platforms in operational use (e.g. WhatsApp Business, Signal, Pando, Accurx — please specify)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Definition: Includes enterprise productivity suites (e.g. Microsoft 365, Google Workspace) and any separately contracted messaging or communication applications used operationally.							

Q4. Please provide contract details for your printing arrangements.	Supplier Name	Product / Service Name	Contract End Date / Expiry	Annual Spend 2025/26 (£)	Contract Length (Years)	Framework Used (e.g. G-Cloud, CCS)	No. of Units / Licences / Devices
Standard printers	HP	N/A	N/A				
Multi-Function Devices (MFDs)	Canon / Konica	Uniflow (Canon) Ysoft (Konica)	Canon - Out of Contract Konica - 01.04.2028	Canon £284519. from 1.4.25 -31.03.26 Konica £135691.00 approx. 1.4.25 to 31.03.26 partial payment of outstanding debt	3yrs	Konica Direct Award via CCS RM6361 Canon N/A out of contract and paying existing bills	Approx 210
Managed Print Service (MPS)	Canon	Canon					
3D printers (if applicable)	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Q5. Please provide contract details for your IT service desk and helpdesk tooling.	Supplier Name	Product / Service Name	Contract End Date / Expiry	Annual Spend 2025/26 (£)	Contract Length (Years)	Framework Used (e.g. G-Cloud, CCS)	No. of Units / Licences / Devices
--	---------------	------------------------	----------------------------	--------------------------	-------------------------	------------------------------------	-----------------------------------

ITSM / helpdesk platform	Digital Health Care Wales	ServicePoint	N/A	0	N/A	N/A	N/A
Definition: Includes IT Service Management (ITSM) platforms used to manage helpdesk and service desk operations — e.g. ServiceNow, Ivanti, Freshservice, Jira Service Management.							

Q6. Does your trust use Robotic Process Automation (RPA) or IT automation / orchestration tools? If yes, please provide contract details.	Supplier Name	Product / Service Name	Contract End Date / Expiry	Annual Spend 2025/26 (£)	Contract Length (Years)	Framework Used (e.g. G-Cloud, CCS)	No. of Units / Licences / Devices
RPA platform	Microsoft	Power Platform	Aligns to EA Agreement	£609	Aligns to EA Agreement		1
IT automation / orchestration tool	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Definition: RPA software automates repetitive, rule-based administrative tasks by replicating human interactions with digital systems — e.g. UiPath, Blue Prism, Automation Anywhere. IT orchestration tools include Ansible, Puppet, and Microsoft Azure Automation.							

Q7. How many people are currently employed in your trust's IT department (full-time equivalents)?	184	Full-time equivalent IT staff as at 1 June 2026
Is your trust's IT function primarily insourced, outsourced to a third party, or a hybrid arrangement? (Insourced / Outsourced / Hybrid — please specify lead provider if outsourced or hybrid)	Not outsourced	retained inhouse