

Freedom of Information Request: Our Reference CTMUHB_204_26

You asked:

Under the Freedom of Information Act 2000, please provide the following recorded information relating to NHS-commissioned complex care at home and specialist community nursing services:

- 1. Total expenditure on complex care packages delivered at home (including NHS Continuing Healthcare (CHC) and non-CHC complex community health packages) for each of the last three full financial years and the current year to date. Please separate adults and children where the data is held.**

Total expenditure on complex care packages	25-26	24-25	23-24	22-23
Adult	£ 6,199,820	£ 5,714,055	£ 5,451,763	£ 5,028,534
Children	£ 239,726	£ 93,531	£ 105,816	£ 95,318

- 2. The number of active complex care packages at home as at the most recent date available, broken down by:**
 - Adults / Children
 - Broad clinical category where held (e.g. learning disabilities/autism, mental health, tracheostomy/ventilation/airway management, other clinically complex needs)

The number of active packages	25-26
Adult	219
Adult LD	12
Adult Mental health	9
Children	7

- 3. A list of all independent, private or voluntary sector providers commissioned for complex care at home or specialist community nursing packages in the period, including (where recorded):**
 - Number of packages per provider
 - Approximate total spend per provider (or top 10 providers by value)
 - Whether provision was via full managed package, spot purchase, framework agreement, or rapid-response/temporary staffing

We can confirm that Cwm Taf Morgannwg University Health Board holds this information.

However, the Health Board considers the information to be of a commercially sensitive nature and that the release of this information in the

format requested would or would be likely to prejudice the commercial interests of any parties concerned. The exemption which the Health Board has applied to this information is: Section (43)(2) of the Freedom of Information Act.

The University Health Board accepts that there is a public interest in ensuring openness and transparency however, the Health Board believes that disclosure of information in a manner which fails to protect the interests and relationships arising in a commercial context could have the effect of discouraging companies from dealing with the Health Board because of fears that the disclosure of information could damage them commercially. In turn this could then jeopardise the Health Boards ability to compete fairly and pursue its function to bring forward development in the area and obtain value for money.

However, we can confirm the total spend (25 – 26) = £6,439,546.85. The total number of packages = 247. A list of providers has been provided below:

Provider
ABACARE
ADVANTAGE HEALTHCARE LTD
ANGENI SUPPORT LTD
APRIL CARE AGENCY
BLUEBIRD CARE
BRIDGEND COUNTY BOROUGH COUNCIL
CARE CYMRU
Care Cymru Services Ltd
CASTLE CARE SUPPORTED LIVING LTD
CERA CARE
COUNTY HOME CARE SERVICES LTD
CYNEFIN CARE
DIMENSIONS (UK) LTD
DRIVE
E&G SENIOR CARE LTD T/A RIGHT AT HOME BRIDGEND
ELAN ASSISTED LIVING SERVICES
EVERYCARE
HAFOD CARE AGENCY
HARLEQUIN HOME CARE LTD
MERTHYR TYDFIL COUNTY BOROUGH COUNCIL
MPS HEALTHCARE LTD
NEWCROSS HEALTHCARE SOLUTIONS LTD
NIGHTINGALES NURSING AGENCY
PRIDE HEALTH & SOCIAL CARE LTD
PROCARE NURSING AGENCY LIMITED
Q care
RADIS COMMUNITY CARE
RESOLUTIONS
RHONDDA CYNON TAFF COUNTY BOROUGH
SENSE

SEREN SUPPORT SERVICES
SERENITY SUPPORT SERVICES LTD
STAR CARE SOLUTIONS

4. Details of any current framework agreements, block contracts or dynamic purchasing systems for complex home care / specialist nursing / rapid-response staffing, including:

- **Provider names**
- **Contract start and end dates (or review/renewal dates)**
- **Scope (e.g. 24/7 nursing, paediatric, LD/autism/MH, hospital discharge support)**

Not applicable – none apply.

5. The name, job title and contact details (email/telephone) of the commissioner or team lead responsible for sourcing complex care at home packages and rapid-response nursing support.

Name: Mrs Sian Lewis

Job title: lead nurse for CHC and FNC

Telephone number 01443 744905

Email address: sian.lewis9@wales.nhs.uk

Name: Mr Mark Abraham

Job title: Head of Commissioning Mental Health & Learning Disabilities

Telephone number 01443 744905

Email address: mark.abraham@wales.nhs.uk

Personal Information is held by Data Controllers on the basis of the exercise of functions identified in the formal notification to the Information Commissioner. Any processing of that personal information outside of those functions may be unlawful. Furthermore the General Data Protection regulation and Data Protection Act 2018 makes provision for a data subject to exercise a right to prevent processing in particular circumstances. The data subject shall have the right to object, on grounds relating to his or her particular situation, at any time to processing of personal data concerning him or her which is based on point (e) or (f) of Article 6(1), including profiling based on those provisions where personal data are processed for direct marketing purposes.

We can confirm that the individuals captured by this request have stated that they do not wish their personal data to be used for direct marketing purposes.