



GIG  
CYMRU  
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WALES

Bwrdd Iechyd Prifysgol  
Cwm Taf Morgannwg  
University Health Board



## Freedom of Information Request: Our Reference CTMUHB\_142\_26

### You asked:

I am writing to make a request under the Freedom of Information Act 2000. Where any of the information below is already published, I would be grateful if you could direct me to the relevant source rather than compiling it afresh.

My request covers the period 1 April 2023 to the date of this request.

#### Section A – Current System Landscape

1. The total number of GP practices within your Health Board area, broken down by clinical system provider (e.g. EMIS Web, Vision, or other named system).

#### Section B – Migration Activity

1. The number of practices that have submitted a request to migrate to an alternative clinical system provider.
2. The number that are in progress or have completed such a migration, including which provider they migrated from and to.
3. The number that had a migration request declined, deferred, or significantly delayed, and the reasons given.

#### Section C – Early-Stage Enquiries (only if such records are held)

1. The number of practices that have made informal or preliminary enquiries to the Health Board about the possibility of migrating to an alternative provider.

#### Section D – Policy and Financial Information

1. Any published policies, criteria, or guidance used by the Health Board (or Digital Health and Care Wales on the Health Board's behalf) when assessing requests to change clinical system provider. A link or reference to existing documentation would suffice.
2. The approximate dates or financial years in which current GP clinical system contracts within your Health Board area are due for renewal.
3. Whether the Health Board has allocated specific budgets for GP clinical system migrations during this period, and if so, the total amount.

If any part of this request would exceed the appropriate cost limit under Section 12, I would welcome advice on how to narrow it. If any part is refused, please specify the exemption and provide a brief explanation. If the information is not held by the Health Board, I would appreciate being directed to the appropriate organisation (for example, Digital Health and Care Wales).

### Our response:

Cwm Taf Morgannwg University Health Board (CTM UHB) does not hold the information you have requested.

The information you are seeking is held by Digital Health and Care Wales (DHCW).

Their FOI contact address is: [DHCW.FOI@wales.nhs.uk](mailto:DHCW.FOI@wales.nhs.uk).