



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_44_26

You asked:

Under the Freedom of Information Act, I would like to request the following information regarding existing contracts for the products and services listed below that are used within Cwm Taf Morgannwg Health Board.

Product/Service	Provider(s)	Contract End Date	Contract owner (ICB/Practice)	Framework provider (if applicable)	Contract value
Document Management system	Civica's Cito EDRMS	11/03/2026	Cwm Taf Morgannwg UHB	N/A	* Section (43)(2) applied
Online Consultation/ Patient Triage	Attend Anywhere	11/03/2026	Cwm Taf Morgannwg UHB	G Cloud 14: RM1557.14, Lot 2	£20,000 X VAT
Medicines Optimisation	N/A				
Capacity & Demand	N/A				
Patient check in system	Vitalhub	11/02/2026	Cwm Taf Morgannwg	via NHS SBS framework SBS10175	£35550 X VAT

*We would like to advise you that the information you requested is being withheld under the Freedom of Information Act 2000. The exemption which the Health Board has applied to this information is: Section (43)(2) of the Freedom of Information Act.

The Health Board considers the information to be of a commercially sensitive nature and that the release of this information would or would be likely to prejudice the commercial interests of any parties concerned.

The University Health Board accepts that there is a public interest in ensuring openness and transparency however, the Health Board believes that disclosure of information in a manner which fails to protect the interests and relationships arising in a commercial context could have the effect of discouraging companies from dealing with the Health Board because of fears that the disclosure of information could damage them commercially. In turn this could then jeopardise the Health Boards ability to compete fairly and pursue its function to bring forward development in the area and obtain value for money.