



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_41_26

You asked:

1. Waiting times within NHS Wales are targeted at two years, why is it that Trans men on the waiting for lower surgery are excluded from these targeted waiting times? Currently informed by Welsh Gender service that the waiting for trans mens lower surgery is 8-10 years?

The NWJCC commissions Gender Surgery through NHS England for Highly specialist surgical Provision. This is a highly specialised area of practice. Waiting times for surgical procedures vary and as such there is no national standard set waiting time. Access for referral onwards to Gender surgery is through the Specialist Gender services. Waiting times can be attributed to the significant demands on current providers. Lower surgery for trans males is a complex procedure and is only undertaken by a specialist in stages due to its complexity. NHS England commissions Surgical providers who are professionally regulated within the U.K.

2. Ref above- please can you name other minority group that are not treated with Equality, inclusion and dignity within NHS Wales? Or name any group within Welsh society?

We do not hold this information.

3. What is the JCC and NHS Wales doing to monitor the service they commissioned through NHS England to improve quality of life for Welsh Trans Men?

We do not hold this information. This measure is outside our advisory domain.

4. Information on Waiting lists times are available for Welsh patients via NHS Wales, why are the same rules not part of you commissioning procedures when commissioning services through NHS England for Welsh trans men?

The NWJCC commissions specialist gender surgery through NHS England. NHS England commissions Arden and Gem National Referral Support Service to hold and manage the National Waiting list which includes Welsh patients. The NWJCC is in receipt of referral data for all types of gender surgery.

5. Are the JCC and NHS Wales looking at commissioning lower surgery providers in Europe to shorten and improve the quality of life for trans men waiting for lower surgery? If not, why not?

The NWJCC commissions gender surgery through NHS England approved Gender Providers and regulated within the U.K. This does not include providers outside the U.K.

6. Why is NHS Wales Commissioning a none gender affirming satellite service in Cardiff for children and young people in wales?

The NWJCC commissions CYP Gender services through NHS England. A programme of work has been undertaken by NHS England to transform and improve the quality of Specialist Gender Incongruence services since the publication of the Cass Review in April 2024. The main element of the service transformation has been the establishment of regionally based CYP Gender services centred on a holistic clinical model. This programme of work will be completed by April 2026. One of the newly established CYP services is the South West and Bristol CYP Gender service which opened in November 2024. A Satellite clinic has been established in Llandough hospital to improve access for Welsh patients. There is a significant programme of work to support the new services to ensure the highest quality of evidence-based care and support.

7. Provide an update on the reason why Dr Quinney, lead of the Welsh Gender Service doesn't represent her patients and department at the board meeting with NHS England?

We do not hold this information. The NWJCC as the commissioner of the service is represented on the National Gender Programme Board. No provider representation is included on the membership.