



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_04_26

You asked:

Please find the following FOI request:

- 1) How many patients seen by a GP in November 2025 waited A) over 2 weeks B) over 4 weeks for their appointment?
- 2) How many patients seen by a GP in December 2025 waited A) over 2 weeks B) over 4 weeks for their appointment?
- 3) How many patients seen by a GP in May 2025 waited A) over 2 weeks B) over 4 weeks for their appointment?

Our response:

We can confirm that the Health Board does not hold the specific information you require for all GPs. Please note, GPs in Wales operate as independent contractors. Therefore, you may wish to contact them directly.

A list of practices that fall under CTMUHB is available via the following link: [Health in Wales | GP Surgeries in Cwm Taf Morgannwg University Health Board](#)

However, please see response below from the Health Boards managed practice - Ferndale Surgery:

In completing a search for the information requested, we can confirm that this information is not centrally recorded. To retrieve the information requested would require a manual search through individual records.

As this is not information that we routinely compile, we would have to carry out a specific exercise to retrieve and collate this data. From our preliminary assessment, we estimate that to comply with this element of your request would exceed the appropriate costs limit under Section 12 (cost of compliance exceeds appropriate limit) of the Freedom of Information Act 2000.

Under the Act there is an allowance of 18 hours, to comply with a request and the cost limit set within the Fees Regulations for this amount of work (18 hours) is £450. The Fees Regulations specify that the cost of complying with a request must be calculated at the rate of £25 per hour.

We have therefore relied upon the Section 12 exemption of the Freedom of Information Act 2000 and are refusing your request at this time.