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WALES

Bwrdd Iechyd Prifysgol  
Cwm Taf Morgannwg  
University Health Board



## Freedom of Information Request: Our Reference CTMUHB\_72\_26

### You asked:

I am writing to request, under the Freedom of Information Act 2000, the following information regarding Cwm Taf Morgannwg University Health Board:

1. Please provide the total number of times the board called in emergency contractors or builders for unplanned maintenance and repair works in 2025.
2. Please provide the total expenditure on emergency contractors or builders for unplanned maintenance and repair works in 2025.
3. Please provide the largest cost for a single unplanned maintenance and repair work job in 2025.

For the purposes of this request, 'unplanned maintenance' refers to any works classified in your internal systems as 'reactive,' 'emergency,' or 'non-scheduled' repairs.

Please provide the information in a CSV file format with the following columns: *Health Board, Hospital/Site Name, Year, Total Number of Call-outs, Total Annual Cost, Largest Single Job Cost*

If any fields are not available or you are not able to provide for whatever reason, please just leave the space between the comma blank.

### Our response:

Due to the way in which this information is captured, unless somebody has stated that it is an emergency then it would be difficult to quantify. The Health Board use contractors for every day reactive unplanned works such as flooring, sterilisers repairs etc.

In completing a search for the information requested, the Health Board has confirmed that the detailed information (emergency) is not centrally recorded. To retrieve the information requested would require a manual search through individual records.

As this is not information that the Health Board routinely compiles, we would have to carry out a specific exercise to retrieve, collate, review and extract this data. From our preliminary assessment, we estimate that to comply with this element of your request would exceed the appropriate costs limit under Section 12 (cost of compliance exceeds appropriate limit) of the Freedom of Information Act 2000.

Under the Act there is an allowance of 18 hours, to comply with a request and the cost limit set within the Fees Regulations for this amount of work (18 hours) is £450. The Fees Regulations specify that the cost of complying with a request must be calculated at the rate of £25 per hour.

The Health Board has therefore relied upon the Section 12 exemption of the Freedom of Information Act 2000 and is refusing your request.