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CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board

CREU
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HEALTH

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CARE

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PEOPLE

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SUSTAINING
OUR FUTURE

Freedom of Information Request: Our Reference CTMUHB_67_26

You asked:

I am writing to request information under the Freedom of Information Act 2000. Please provide the following information held by the Health Board:

- 1. How many patients were waiting to be assigned an NHS dentist in the last 10 years providing information for each year from 2025-2015.**

CTMUHB implemented a local waiting list in July 2021 whereby patients seeking routine dental care could add their name for allocation at a local dental practice. This waiting list was superseded by the national Dental Access Portal (DAP) which went live in CTMUHB February 2025. Both the Health Board local waiting list and the DAP do not have the functionality to report the number of patients awaiting to be assigned an NHS dentist by year. This is due to the waiting list being a live platform with patients adding their names daily and allocated routinely.

However, we are able to confirm that there are currently 4,600 patients awaiting allocation to an NHS dental practice in CTM.

- 2. How many patients are waiting to receive treatment from NHS dentistry in the last 10 years, providing information for each year from 2025-2015. Please Provide a breakdown for each band.**

The Health Board does not hold information on how many patients are waiting to receive treatment. Dental Practices are independent contractors and hold their own information in relation to their patients waiting to receive NHS dental treatment.