



Freedom of Information Request: Our Reference CTMUHB_117_26

You asked:

Under the Freedom of Information Act 2000, please could I request the following information:

Payroll and Pensions Outsourcing

Does your organisation outsource its payroll and pensions function? If yes, please provide:

- The name of the outsourced service provider
- The contract duration (in years)
- The contract end date

	Outsourced Payroll and Pension (yes/no)?	Name of the outsourced service provider?	Contract duration (in years)?	Contract end date?
Payroll and Pension Services				

Workforce and HR processes

Does your organisation outsource any other workforce and HR processes? If yes, please confirm:

- Which workforce and HR services your organisation outsources, to which supplier(s)

Smartcard production and management.

Does your organisation outsource smartcard production & management?

If yes, please provide:

- The name of the outsourced service provider

If no, please confirm:

- Which department is responsible for providing the service
- Whether you provide this service to other organisations

Our response:

We can confirm that the Health Board does not hold the information requested.

[Payroll and Pension Services, Recruitment](#) and [Smartcard production and management](#) are provided by NHS Wales Shared Services Partnership (NWSSP)

on an all Wales NHS basis. We would therefore recommend that if you require further information, you redirect your request to the Freedom of Information Team in NWSSP, who may be able to help you further with your enquiry:- shared.services@wales.nhs.uk