Freedom of Information Request: Our Reference CTMUHB_489_26

You asked:

I am writing to make a request under the Freedom of Information Act 2000.

Please could you provide the product name and supplier name for the following software systems currently used by the Health Board/Trust:

1. EPR - Electronic Patient Record
2. PAS - Patient Administration System
3. Integration Engine / Interface Engine
4. ePMA - Electronic Prescribing and Medicines Administration
5. MIS - Maternity Information System
6. LIMS - Laboratory Information Management System
7. RIS - Radiology Information System
8. PACS - Picture Archiving and Communication System
9. Emergency Department / Urgent Care System
10. Patient Portal
11. Data Warehouse / BI / Analytics Platform
12. IAM / SSO - Identity, Access Management and Single Sign-On
13. EDMS - Electronic Document Management System
14. AVT - Ambient Voice Technology
15. Virtual Ward / Remote Patient Monitoring Platform

Please note:

- If any of the above categories are delivered as a module within another system, please provide the parent system name with the label "parent" appended
- If the Health Board/Trust does not have a system for any category currently, please state "not used"
- If the Health Board/Trust has more than one product for a single category please list each supplier name and product name for the category

I would be grateful if the response could be provided in a table with the following columns:

- Category
- Supplier name(s)
- Product name(s)
- Notes, if applicable

Our response:

1. EPR - Welsh Clinical Portal - National system – Digital Health and Care Wales (DHCW) -
2. PAS - Welsh PAS – DHCW
3. Trust Integration Engine – CTMUHB In House Development
4. ePMA - Nervecentre

5. MIS - National - Badgernet supplied by System C
6. LIMS - National solution - Intersystems
7. RIS - National solution - Soliton
8. PACS - National solution - Phillips
9. ED - National - Welsh PAS – DHCW
10. Patient Portal - National - NHS Wales App 11
11. Data Warehouse (Data warehouse) - CTMUHB In House Development, Business Intelligence/Analytics platform (PowerBI)- Microsoft
12. IAM / SSO - Identity, Access Management and Single Sign-On- Imprivata but not used in production environments as yet

- Single Sign-On (SSO) – Imprivata
- Multi-Factor Authentication (MFA) Cisco Duo, Microsoft
- Role-Based Access Control (RBAC) System Specific MS AD/Entra

13. EDMS - Electronic Document Management System – CITO – Civica
14. AVT - Ambient Voice Technology – N/A
15. Virtual Ward / Remote Patient Monitoring Platform - National - Doccla