



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_241_26

You asked:

Under the FOI act we would like to request the following information:

1. When did the JCC become aware of the delays in the EATS service being able to provide AAC devices to children in Wales?

The NWJCC were made aware at a performance and assurance meeting with the service on held on 23rd October 2025.

2. How much funding in the last 3 years has been provided to the EATS team specifically to fund AAC devices for children?

The NWJCC has provided the following funding for devices to the Cardiff and Vale University Health Board for the EAT Service over the last 3 financial years which is inclusive of AAC devices.

	2023/24	2024/25	2025/26
EAT non pay expenditure	£1,535,865	£1,877,000	£1,596,122

Please note - the NWJCC does not hold data on the spend specific to AAC devices.

3. What governance process does JCC have in place to ensure the EATs team are performing and providing the service they are required to?

The NWJCC has Escalation and De-escalation Processes in place which set out the methodology regarding reporting mechanisms, identification of issues and actions required to find a joint resolution with providers.

Performance and Assurance meetings with providers play a key part in this process.

The minutes of the performance and assurance meeting of the 23rd October 2025 are shared for information (attached).

Where services are placed into the NWJCC's Escalation level 3, this is reported to the NWJCC's Quality, Safety and Outcomes Committee and Joint Committee for review.

4. When and how was it first escalated to JCC that significant delays existed in this service - if via email or meeting can the minutes/transcript be provided

The significant delays were raised at the EAT performance and Assurance Meeting held on 23rd October 2025.