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NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board

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OUR FUTURE

Freedom of Information Request: Our Reference CTMUHB_238_26

You asked:

I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the trust.

The details we require are:

1. Has the Trust used any third-party insourcing providers to deliver clinical services within the last 12 months? If yes, please provide:

- a. Provider name**
- b. Clinical specialty supported**
- c. Total spend per provider**
- d. Total spend per specialty**

1a. Provider name:

- HEALTHCARE BUSINESS SOLUTIONS UK (HBS UK) LTD – Please note - HBS UK was a Welsh Government central procurement process.
- ID Medical.

1b. Clinical specialty supported:

Ophthalmology
Orthopaedics
General Surgery
Gynaecology
Dermatology
Urology
ENT
Cardiology
Oral Surgery
Gastroenterology
Nephrology
Orthodontics
Pain Management
Endoscopy

1c. Total spend per provider:

HEALTHCARE BUSINESS SOLUTIONS (UK) LTD	£	3,054,444
ID Medical	£	2,983,785
	£	6,038,229

1d. Total spend per specialty:

Specialty	£
Ophthalmology	564,786
Orthopaedics	2,407,884
General Surgery	72,745

Gynaecology	418,450
Dermatology	130,936
Urology	384,136
ENT	480,510
Cardiology	193,004
Oral Surgery	133,766
Gastroenterology	85,380
Nephrology	26,989
Orthodontics	30,947
Pain Management	75,798
Endoscopy	1,032,899
	6,038,229

2. For each specialty where insourcing has been used, please provide the job title and name if allowed) of the relevant budget holder.

[The Chief Operating Officer](#) has overall operational responsibility and the [Executive Director of Finance](#) has overall financial responsibility.

3. Which clinical specialties currently have waiting list sizes or waiting times above the applicable national standard?

We can confirm that the Health Board does not hold the information as requested as NHS Wales does not have national target for waiting list size/volume. However, to assist you with your request please see provided in the table below stage one (new outpatient) waiting times comparison across 2025/26.

SERVICE	Cohort WL 01.04.25	Cohort WL 31.03.26
ENT	Patients > 78-wks	No patients > 52wks
Ophthalmology	Patients > 78-wks	No patients > 52wks
Gynaecology	Patients > 78-wks	No patients > 52wks
Urology	Patients > 78-wks	No patients > 52wks
Cardiology	Patients > 78-wks	No patients > 52wks
Dermatology	Patients > 78-wks	No patients > 52wks
OMFS	Patients > 78-wks	No patients > 52wks
Orthodontics	Patients > 78-wks	No patients > 52wks
GSGI	Patients > 78-wks	No patients > 52wks
Pain Management	Patients > 78-wks	No patients > 52wks

4. For any specialties above the national standard, is the Trust:

- **currently using insourcing providers, or**
- **planning / procuring insourcing support?**

Core capacity for all services and conversion opportunities are under review.