



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_212_26

You asked:

Please could you supply data for each of the ICBs you manage FOIs for, where applicable.

If all questions cannot be answered in the appropriate time limit, please answer the questions in order until the time limit is reached.

1. In 2025, how many referrals of any form were made to the ICB for Fast-Track Continuing Healthcare (CHC)?

There have been 341 referrals made for fast-track packages of care.

2. How many of the referrals in question 1 were rejected as inappropriate by the ICB?

Zero referrals were rejected.

3. Please explain, in general terms, the main reasons for which referrals were deemed inappropriate.

Non applicable.

4. How many of the referrals in question 1 were withdrawn/closed by a) The referrer, or b) The patient/their family.

Zero were withdrawn/closed by the referrer or the patient/their family.

5. How many of the referrals in question 1 were withdrawn/closed as a result of the patient dying before any funding was put in place?

We currently do not report how many referrals were withdrawn/closed as a result of the patient dying before any funding was put in place.

6. In 2025, how many referrals were accepted for Fast-Track Continuing Healthcare?

In 2025, 341 referrals were accepted for Fast-Track Continuing Healthcare.

7. In 2025, what was the average timeframe - for Fast-Track CHC referrals that were accepted - between receipt of the completed Fast Track Pathway Tool and the care package being commissioned. Please provide the answer in hours where possible, or otherwise in days.

The average time frame between receipt of the completed Fast Track Pathway Tool and the care package being commissioned ranged from less than an hour to 48 hours maximum.

If data for calendar years cannot be provided, please instead give the average timeframe for the most relevant period for which data can be compiled (for example, December 2025).

8. In 2025, what was the average timeframe - for Fast-Track CHC referrals that were accepted - between receipt of the completed Fast Track Pathway Tool and the funding for the care package being put in place. Please provide the answer in days.

The average time frame between receipt of the completed Fast Track Pathway Tool and the funding for the care package being put in place was between 48 hours and 2 days.

If data for calendar years cannot be provided, please instead give the average timeframe for the most relevant period for which data can be compiled (for example, December 2025).

9. Please can you explain the decision-making process for Fast-Track Continuing Healthcare referrals, giving details of all criteria involved in the process between receiving the referral and commissioning support?

Clinicians will complete the fast-track assessment based on a clinical decision / assessment. The multi-disciplinary team will then secure a care provider and submit through to a virtual panel for approval. The time scale for this is 48 hours.

As part of this, please could you explain:

a. The criteria you use for who can make a Fast-Track CHC referral (for example, are non-NHS medical professionals, care home nurses and/or GPs able to do this?)

All professionals can make a request for a fast-track assessment.

b. Whether Fast-Track Continuing Healthcare referrals made by an appropriate clinician are subject to further checks by professionals working for, or on behalf of, the ICB before being granted? Please explain this process if so.

There is a QA process in place to ensure that the application satisfies the requirements and there is sufficient /effective governance in place to safeguard the patient and ensure their needs can be met before submitted for approval.

c. Whether a patient referred by an appropriate clinician is required to meet further criteria, such as having a primary health need, in order to qualify for Fast-Track support?

The expectation is that the individual meets the fast-track criteria/ primary health need (PHN), in line with our assessment process.