



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_478_25

You asked:

I am writing to make a request under the Freedom of Information Act regarding Temporary Staff Management. Please can you complete the below questions.

**This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model*

*** e.g Allocate/RL Datix, PlusUs, Retinue, Liaison, NHS Professionals, Agile Workforce/Holt, Litmus/Medacs etc*

****i.e. NHSP, Bank Partners, RL Datix/Allocate, Liaison, Patchwork, Locum's Nest etc*

Sourced Staffing Arrangements

1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place

- Medical and Dental: Currently No, 2024/25 Neutral Vendor
- Nursing and Midwifery: Neutral Vendor

1b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.

- Medical and Dental: Currently No, 2024/25 Retinue Solutions
- Nursing and Midwifery: All Wales Consolidated Contract

1c. As part of the arrangement, is any NV technology provided by the supplier to help manage the procurement of agency staff?

- Medical and Dental: Retinue Bridge & Patchwork
- Nursing and Midwifery: RL Datix

1d. Please provide the contract start and end date for the supplier (dd/mm/yy)

- Medical and Dental: July 2018 to June 25
- Nursing and Midwifery: 1st March 2025 to 29th Feb 2028 (with option to extend for a further year)

Direct Engagement

2a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution*?

- Medical and Dental: No
- Nursing and Midwifery: No

2b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier**

- Medical and Dental: N/A
- Nursing and Midwifery: N/A

2c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable

- Medical and Dental: N/A
- Nursing and Midwifery: N/A

2d. Please provide the contract start and end date for the DE supplier (dd/mm/yy)

- Medical and Dental: N/A
- Nursing and Midwifery: N/A

2e. How much did the organisation pay the supplier in 24/25 (April 2024 to March 2025) for the provision of the direct engagement service?

- Medical and Dental: N/A
- Nursing and Midwifery: N/A

2f. What type of Direct Engagement contract is in place between the trust and the worker? E.g. Fixed term, casual, zero hours etc.

Zero hours.

2g. Are workers issued a P45 at the end of their assignment?

When terminated from the payroll.

2h. Does your DE provider process DE payroll?

No.

2i. If not, who is responsible for processing DE payroll?

The UHB's Payroll.

2j. Who is responsible for inputting timesheet data into your DE solution?

Clinical departments

2k. Who is responsible for inputting workers' bank details into the DE solution?

Workers' bank details are put on an enrolment form to UHB payroll.

Bank Management

**3a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements
*** If more than one supplier is used, please name all suppliers**

- Medical and Dental: Retinue
- Nursing and Midwifery: RLDatix

3b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical

- Medical and Dental: Retinue
- Agenda for Charge Staff Groups including Nursing and Midwifery: RL Datix

3c. Please provide the contract start and end date for each bank supplier (dd/mm/yy)

- Medical and Dental: July 2018 to June 25

- Agenda for Charge Staff Groups including Nursing and Midwifery - Current All Wales Contract to Jan26, All Wales procured contract to Jan-30

3d. How much did the organisation pay the supplier(s) in 24/25 for the provision of the bank service?

The value of the Medical Bank for 2024/25 is £0.456 million.

Agenda for Charge Staff Groups including Nursing and Midwifery - The specific information with regards to the All Wales contract would be held by [NHS Wales Shared Services Partnership \(NWSSP\)](#) whom provides procurement services for all Wales NHS Health Boards.

Therefore, you may wish to redirect your request to NWSSP, they can be contacted at the following address:
shared.services@wales.nhs.uk