



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_472_25

You asked:

Under the Freedom of Information Act 2000, I am requesting the following information regarding GP practices within your Integrated Care Board:

1. Current EHR Usage

- The number and proportion of GP practices using each of the following electronic health record (EHR) systems: EMIS Web, TPP SystmOne, INPS Vision, Medicus Health, and Other (please specify).
- The percentage of population coverage accounted for by each of the above systems.

Please see table below:

Number of Practices	as at 22.10.2025	% of practices	Practice Capitation as at 1.4.2025
EMIS Web	18	41%	224,900
INPS Vision	26	59%	246,460
Total	44		471,360

2. Recent Provider Changes

- What proportion of GP practices have changed their EHR provider within the last 36 months? (If data for that period are unavailable, please provide the most recent period for which such data exist — e.g. 12 or 24 months.)

Number of Practices	As at 06/10/2023	As at 04/10/2024	As at 29/09/2025
EMIS Web	11	13	18
INPS Vision	34	31	26
Total	45	44	44

Percentage of EMIS Web Practices	24%	30%	41%
Percentage of INPS Vision Practices	76%	70%	59%

Number of Patients	As at 1 st April 2023	As at 1 st April 2024	As at 1 st April 2025
EMIS Web	136,972	165,716	224,900

INPS Vision	329,096	305,735	246,460
Capitation	466,068	471,451	471,360

3. Historical EHR Usage

As of October 2022 (three years ago), what proportion of GP practices used each of the following systems: EMIS Web, TPP SystmOne, INPS Vision, Medicus Health, Other?

a. By number of practices

b. By percentage of population coverage

(If data for that period are unavailable, please provide for the nearest available date, e.g. 12 months ago.)

As at 7th October 2022	Number of Practices
EMIS Web	11
INPS Vision	35
Total	46
Percentage of EMIS Web Practices	24%
Percentage of INPS Vision Practices	76%
Number of Patients (as at 1 st April 2022)	
EMIS Web	126,649
INPS Vision	331,314
Capitation	457,963

4. ICB Guidance or Recommendations

a. Does the ICB recommend or endorse any specific EHR provider to its GP practices, Primary Care Networks (PCNs), or GP federations?

b. If yes, please identify which provider(s) and describe the basis of that recommendation.

Cwm Taf Morgannwg University Health Board does not recommend or endorse any specific EHR provider.