



GIG
CYMRU
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WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_247_25

You asked:

I would like to make an FOI request in relation to the following technologies.

1. Are you currently utilising ambient voice / ambient scribe/dictation technologies or a similar technology?

We are using digital dictation technologies.

2. If yes, please can you state the name of the supplier(s) used across your organisation?

The supplier and system name is Bighand.

3. If this hasn't been pursued at Health Board level, are you aware of any practices across your organisation procuring these solutions on an individual basis? If so, please can you provide the name of these solutions/providers, and your understanding of how the software is being utilised by the practice(s) - i.e. use-case.

N/A.

4. If this has been perused at an Health Board level, please can you provide the following details:

- **Contract value**
 - **Contract start/end-date**
 - **How the software is being utilised and the key use case and service utilising it.**
 - **Person responsible for the contract and/or pilot scheme used.**
- Total value of contract (£) – £36,140 + VAT
 - Date installed – 30/06/2023
 - Contract expiration – Varies, annually per PO.
 - The software is being utilised by multiple services for the generation of clinical letters.
 - Person responsible for the contract is out IT Clinical Systems Manager.