



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_232_25

You asked:

Under the Freedom of Information Act 2000, could you please provide me with the following information in relation to temporary agency staffing.

1. Does your organisation engage a Neutral Vend or Master Vend agency supplier for:

a. Medical

- i. Name of the NV or MV agency supplier** – Retinue Solutions.
- ii. Expiry date of contract with the NV or MV agency supplier?** End of June 2025.

b. Allied Health Professionals (AHPs)

- i. Name of the NV or MV agency supplier** – Retinue Solutions.
- ii. Expiry date of contract with the NV or MV agency supplier** – End of June 2025.

c. Non-Medical, Non-Clinical (NMNC)

- i. Name of the NV or MV agency supplier** – Allocate.
- ii. Expiry date of contract with the NV or MV agency supplier** – All Wales Consolidated Contract 2029 (with the option to extend for one year).

d. Nursing

- i. Name of the NV or MV agency supplier** – NV – Allocate.
- ii. Expiry date of contract with the NV or MV agency supplier** – All Wales Consolidated Contract 2029 (with the option to extend for one year).

2. Does your organisation utilise a Direct Engagement (DE) supplier for:

a. Medical

- i. Name of the DE provider** – Retinue Solutions.
- ii. Expiry date of contract with the DE provider** – end of June 2025.
- iii. % of DE currently achieved** – 81%

b. Allied Health Professionals (AHPs)

- i. Name of the DE provider** – Retinue Solutions.
- ii. Expiry date of contract with the DE provider** – end of June 2025.
- iii. % of DE currently achieved** – 95%

c. Non-Medical, Non-Clinical (NMNC)

- i. Name of the DE provider** - Allocate
- ii. Expiry date of contract with the DE provider** – All Wales Consolidated Contract 2029 (with the option to extend for one year).
- iii. % of DE currently achieved** – 100%

3. For the most recent Financial Year you have available please can you supply the spend figures on temporary agency staffing (worker pay & agency commission only) for:

- a. Medical** - £9,057,173
- b. Allied Health Professionals (AHPs)** - £918,481
- c. Non-Medical, Non-Clinical (NMNC)** - £4,729,098
- d. Nursing** - £23,380,478. Nursing includes additional clinical services, which includes our Health Care Support Workers.

4. For the most recent Financial Year you have available please can you supply the number of hours worked by temporary agency workers for:

- a. Medical** – 81,359.
- b. Allied Health Professionals (AHPs)** – 33,966.
- c. Non-Medical, Non-Clinical (NMNC)** – The non-clinical agency is not captured centrally so unable to provide the data for this question.
- d. Nursing** – total number of hours 609464.82.

6. Where a contract is in place for the provision of a Neutral Vend, Master Vend and/or a Direct Engagement supplier, please can you advise who the lead contact or responsible officer within the organisation is for this contract?

The responsible person for the NV is:

- Name: All Wales NHS contract managed by [NHS Wales Shared Services Partnership](#) (NWSSP).
- Job title: Commodity Manager – All Wales Consolidated Contract.
- Email: shared.services@wales.nhs.uk

For medical and Dental please see the contact details in question 7.

7. Alternatively please can you advise who is responsible for temporary agency staffing at the organisation across the following departments:

a. Workforce Lead

Name: Nicola Evans

Job Title: Head of Workforce Planning

b. Procurement Lead

Name: [NHS Wales Shared Services Partnership](#) (NWSSP) provides procurement services for all Wales NHS Health Boards.

c. Finance Lead

Name: Sally May

Job Title: Director of Finance

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We can confirm that the individual(s) captured by this request have stated that they do not wish their personal data to be used for direct marketing purposes.