



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_216_25

You asked:

The information requested is described in section 1, below, with definitions of specific terms used in section 2, and notes to aid interpretation in section 3. We draw your attention to why we expect your organisation to comply with this request in section 5. In section 6, we explain how we intend to use the information requested as part of a UK-wide report intended for publication

1. The information requested

We ask you to provide the information described below, including the prices paid to independent and voluntary sector Homecare Providers for the provision of regulated Homecare services delivered to **people aged 65 years and over** in their own home during the seven-day **Reference Period** which includes Monday 14 April 2025.

Your attention is drawn to the definitions and interpretation described in sections 2 and 3.

2. Definitions

Terms defined below in the singular include the plural, unless otherwise stated.

Homecare should be interpreted as referring to social care and support services delivered in people's own homes. This service may also be known as 'domiciliary care' or 'care at home'.

Homecare Provider refers to an independent or voluntary sector organisation providing Homecare registered by any of the following national statutory regulators:

- [Care Quality Commission](#) (CQC)
- [Care Inspectorate Wales](#) (CIW)
- [Care Inspectorate](#)
- [The Regulation and Quality Improvement Authority](#) (RQIA)

Reference Period means any period of seven consecutive days which includes Monday 14 April 2025.

In relation to the **lowest**, **highest** and **average** prices paid to Homecare Providers in questions (a) to (c), you should note that our assumption is that your answers will **include** careworkers' travel time and mileage costs, **unless** you advise us to the contrary. You may, at your discretion, provide any qualifying statements or clarification about the figures returned in your reply to these questions.

A **Direct Payment** is a sum of money paid to an individual so that they can arrange their own care and support.

The information requested is:

- a. The lowest rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.**
- b. The highest rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.**
- c. The average ("arithmetic mean") rate per hour paid to all Homecare Providers for all Homecare services purchased during the Reference Period, expressed in pounds and pence per hour.**
- d. The total hours of Homecare purchased from all Homecare Providers during the Reference Period (i.e. any period of seven consecutive days which includes Monday 14 April 2025).**
- e. The total hours of Homecare purchased from all Homecare Providers during a seven-day period which includes Monday 15 April 2024 (i.e. the figure which provides a like-for-like comparison with item (d), above, for the previous year).**

Cwm Taf Morgannwg University Health Board (CTMUHB) spot purchase domiciliary care to a variety of individuals depending on their assessed need. We, therefore, record the total package and not the hourly rate/hours.

- f. Your organisation's total spend on Homecare services purchased from all Homecare Providers during the Reference Period.**

Total cost of commissioned care £4,520, this would not include care provided by our core NHS community services or any Service level agreements.

- g. The total number of Homecare Providers that delivered the total hours of Homecare purchased during the Reference Period (as specified in item (d), above).**

12.

- h. The total number of people aged 65 years and over that received Homecare services from Homecare Providers during the Reference Period.**

Packages of home care are not reported by age.

- i. A brief description of the type of contracts you currently hold with Homecare Providers (i.e. whether they are block contracts, lead provider contracts, framework contracts, spot contracts, etc.).**

Spot contracts.

Questions (a)-(i) refer to Homecare services. Questions (j) and (k) refer to Direct Payments.

- j. The 2025-26 rate per hour for a Direct Payment, expressed in pounds and pence per hour. If you have more than one Direct Payment rate per hour, please select the rate paid to a recipient to employ a personal assistant (PA). If you have more than one Direct Payment PA rate per hour, please provide all such rates.**
- k. The total number of adults in receipt of a Direct Payment as of: (I) 1 April 2024 and (II) 1 April 2025 (or dates as close to these as possible).**

Direct payments from the Health Board are currently not available in Wales, for Continuing Health Care (CHC). However, are provided by the Local Authorities.

Therefore, you may wish to redirect this element of request to the County Borough Councils, who may be able to assist you. The relevant email addresses are provided below:

Rhondda Cynon Taf County Borough Council -

freedomofinformation@rhondda-cynon-taff.gov.uk

Merthyr Tydfil Borough Council - FOI@merthyr.gov.uk

Bridgend County Borough Council - foi@bridgend.gov.uk