



Freedom of Information Request: Our Reference CTMUHB_293_25

You asked:

Please can I get some figures regarding the below:

From Jan 2020 till May 2025

*** 1. How many NHS wales staff members have been investigated for illegitimately accessing personal records of people they know? - Total investigations (for the avoidance of doubt, people they know, would class as family, friends, current and ex partners [including children belonging to these] and and new partners of the employees ex partners, i.e new girlfriends/wives or boyfriends/husbands. If this level of data is not recorded, then all instance of computer misuse please)**

Please see table below. We have undertaken a search of our incident reporting system (Datix) using the sub-category of "Patient records/information inappropriately accessed (electronic and paper)".

We note you have asked specifically for the number of staff members that have accessed records of people they know. However, this category would include any access that is potentially regarded as 'inappropriate' and therefore would not solely include 'people they know'. It is important to note that the figure below is the number of incidents initially logged, and upon investigation, some may have been determined as 'no breach'.

Year incident reported	No. of Incidents Reported
2020 – 31 st May 2025)	115

All incidents logged via this system would be investigated. However, the level of detail you are requesting is not recorded as our clinical audit system would not specify the relationship as in new partner etc. All inappropriate accesses would be considered as a computer misuse offence.

2. How many NHS wales staff members have been investigated for illegitimately accessing their own children's records? - Child record investigations (if this is not recorded, then this can be included in point 1)

As above, our clinical audit system would not specify the relationship however, all incidents are investigated.

3. Of those investigated for illegitimately accessing their own children's records, how many have then made alterations to their own child's records? And what info was altered? - Child alteration investigations (if point 2 is included into point 1, then please clarify how many involved the member of staff making alteration to a record)

*** What was the final outcome / conclusion of those investigations. - Conclusion of investigation**

Please include the following in the data set:

Total Count of all investigations.

Column to show which ones were related to own staff members child record.

Column to show which ones found the staff member made alterations to their child's account.

Short summary of what the outcome was for the offending member of staff in each case, I.e.12 months final written warning, instant dismissal etc...

As above. However, we are not aware of any instances of records being altered illegitimately.

If you have any specific concerns that need to be raised you are able to contact the Information Governance Team via: CTM.IGTeam@wales.nhs.uk.