



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_303_25

You asked:

This is a request for information under the Freedom of Information Act 2000. We are contacting NHS Health Boards across Wales to understand current practices and commercial arrangements relating to medicines management software solutions. We would appreciate it if you could provide the following information:

1. Current Solution

- What medicines management software solution(s) are currently used by the Health Boards (or commissioned via the Health Boards) for prescribing decision support (for example ScriptSwitch, OptimiseRx, Eclipse)
- Who is/are the software provider(s)?

2. Procurement and Contracting

- What was the procurement route used (e.g., G-Cloud, NHS SBS, HSSF, open competition, direct award)?
- What are the start and end dates of the current contract?
- Are there extension options, and if so, what are the terms?
- What termination provisions are in place, including notice periods?
- Are there plans to re-procure, consolidate, or change the current medicines management solution in the next 12–24 months?

3. Cost Information

- What is the annual or total contract value (please provide an exact figure or a cost range/band if exact values cannot be disclosed)?
- What population is covered by your current solution?

Our response:

1. Current Solution

- Software – Scriptswitch
- Provider – Optum

2. Procurement and Contracting

- Procurement route - Direct Award via NHS SBS framework
- 01/04/2025 – 31/03/2027
- 2 year extension (01/04/2027 – 31/03/2029)
- Standard NHS T&C's
- No

3. Cost Information

- We can confirm that Cwm Taf Morgannwg University Health Board holds this information. However, we would like to advise you that the information you requested is being withheld under the Freedom of Information Act 2000. The exemption which the Health Board has applied to this information is: Section (43)(2) of the Freedom of Information Act.

The Health Board considers the information to be of a commercially sensitive nature and that the release of this information would or would be likely to prejudice the commercial interests of any parties concerned.

The University Health Board accepts that there is a public interest in ensuring openness and transparency however, the Health Board believes that disclosure of information in a manner which fails to protect the interests and relationships arising in a commercial context could have the effect of discouraging companies from dealing with the Health Board because of fears that the disclosure of information could damage them commercially. In turn this could then jeopardise the Health Boards ability to compete fairly and pursue its function to bring forward development in the area and obtain value for money.

- [CTMUHB patient population](#)