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NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_44_25

You asked:

I would like to make the following request for information under the FOI Act.

Please can you give me the following:

1. Provide the name, job title and contact details for the person responsible for car park management

The responsibility for car parking management across the Health Board sits with Russell Hoare, Assistant Director for Facilities - Russell.hoare@wales.nhs.uk

Personal Information is held by Data Controllers on the basis of the exercise of functions identified in the formal notification to the Information Commissioner. Any processing of that personal information outside of those functions may be unlawful. Furthermore the General Data Protection regulation and Data Protection Act 2018 makes provision for a data subject to exercise a right to prevent processing in particular circumstances. The data subject shall have the right to object, on grounds relating to his or her particular situation, at any time to processing of personal data concerning him or her which is based on point (e) or (f) of Article 6(1), including profiling based on those provisions where personal data are processed for direct marketing purposes.

We can confirm that the individual captured by this request have stated that they do not wish their personal data to be used for direct marketing purposes.

2. Provide the name, job title and contact details for the person responsible for procuring any external provider of car park management services

CTM Frontline Procurement. nwssp.ctm.procurement@wales.nhs.uk

3. Confirm if your car parks are managed by yourselves 'in house' or are managed by an external contractor

All car parking operations and enforcement is managed daily by the Facilities Dept at the Health Board. The contractor provides all parking enforcement parking charge notice (PCN) administration management and recovery action of parking charge notices issued which includes appeals to PCN's.

4. Where an external contractor manages your car parks please state the following:

◦ **Company name(s)**

Parking Solutions 24 Ltd.

◦ **Value of the current contract(s)**

We can confirm that Cwm Taf Morgannwg University Health Board holds this information. However, we would like to advise you that the information you requested is being withheld under the Freedom of Information Act 2000. The exemption which the Health Board has applied to this information is: Section (43)(2) of the Freedom of Information Act.

The Health Board considers the information to be of a commercially sensitive nature and that the release of this information would or would be likely to prejudice the commercial interests of any parties concerned.

The University Health Board accepts that there is a public interest in ensuring openness and transparency however, the Health Board believes that disclosure of information in a manner which fails to protect the interests and relationships arising in a commercial context could have the effect of discouraging companies from dealing with the Health Board because of fears that the disclosure of information could damage them commercially. In turn this could then jeopardise the Health Boards ability to compete fairly and pursue its function to bring forward development in the area and obtain value for money.

◦ **Start and end date of current contract(s)**

1st August 2024 to 31st July 2027.

◦ **Any contract extensions already implemented, or planned to be implemented, and the length of these extensions**

12 months.

5. For external provision of the service, please confirm the procurement route used to tender for these services (eg. via a named framework agreement, direct award, etc.)

Open tender.

6. What methods do you currently have in place to manage your car parks (eg. attendant, ANPR, barrier, permit system)

We currently use a combination of on-site car parking attendant and permit systems to manage our car parks across the Health Board.

7. What is the planned date(s) for the renewal of your contract(s) or re-tender of the car park management services

April 2027 or April 2028 if extension option is utilised by the Health Board.

8. How do you plan to procure your next external provider of car park management services and what is the time scale for this?

Open tender - April 2027 or April 2028 if extension option is utilised by the Health Board.