



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_75_25

You asked:

There are 35 Prosthetics services across the UK providing artificial upper and lower limbs to people with limb absence.

1. Could you tell me how many of these services in your Health Board collect information for the Friends and Family Test (FFT)? Please list/name these services.
2. Please provide the FFT results for these services from the first survey collected until the present day.
3. Please provide the FFT anonymous free text comments for these services from the first survey until the present day.
4. Please include any associated or linked information for this free text data e.g. month and year collected, method of collection (i.e online, written), when collected (e.g. After appointment or discharge) and any other available information available to you.
5. Please provide any reports linked to the actions resulting from the FFT free text data.

Our response:

We can confirm that Cwm Taf Morgannwg University Health Board does not have a Prosthetics Service and are therefore unable to provide you with the detailed information you require.

Prosthetics – This service is provided by Cardiff and Vale University Health Board. Therefore, you may wish to redirect your request to the Freedom of Information Team at C&V UHB, who will be able to help you with your enquiry. Contact details are as follows:- FOI.Requests@wales.nhs.uk