



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_72_25

You asked:

Please provide information regarding the following 9 system contracts and their accompanying consulting support contracts:

1. Diagnostic Reporting
2. Digital Dictation
3. EPR
4. E-Rostering (staffing)
5. PACS
6. Pathology
7. Pathology PACS
8. Sexual Health
9. Video Consulting

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type –
- b) Supplier name –
- c) System name –
- d) Date installed –
- e) Contract expiration –
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework –
- i) Other systems it integrates with? –
- j) Total value of contract (£) –
- k) Notes (e.g. we are currently out to tender) –

Please provide your answer in the above format for each system.

System definitions:

Diagnostic Reporting: Test results which are electronically transmitted to the clinician who ordered them, with receipt acknowledgement. This is usually a module in EPR, PACS or RIS system.

Digital Dictation: Device used for recording and managing natural speech, allowing staff to verbally input a patients' note into a system without having to manually input it.

EPR: An electronic patient/health record is an electronic record of periodic health care of a single individual, provided mainly by one institution. A digital version of a patient's paper chart.

E-Rostering (staffing): An electronic staff management tool that enables trusts to plan staffing requirements, report on enhanced hours, overtime, sickness, TOIL and annual leave. Common suppliers include Allocate Software.

PACS: A picture archiving and communications system is used for diagnostic images.

Pathology: Pathology testing is managed electronically.

Pathology PACS: Software for digital storage and management of pathology images, like tissue samples and slides, to aid healthcare analysis and to enhance efficiency and accuracy of pathological examinations.

Sexual Health: Software designed to streamline and manage processes related to sexual health services, including appointment scheduling, patient records, and test result tracking.

Video Consulting: Is a system that is used when a patient speaks to a doctor or healthcare professional using the video camera in their smartphone, tablet or computer.

Can you please provide your trust's IT spend for the following financial year:

FY 2023-24:

Please include in your IT spend calculation the cost of your IT staff, Software, Services, Hardware, Communication equipment and Other IT spend for the requested financial year.

Total cost - £22.461m.

1.Diagnostic reporting

- a) System type** – Radiology\Pathology and Endoscopy.
- b) Supplier name** – DHCW\Intersystems and MEDIOLOGIK
- c) System name** – Radis\LIMS and EMS
- d) Date installed** – 14 years\ approx. 10 years\ 4 years
- e) Contract expiration** – 2026\2025\2025
- f) Is this contract annually renewed?** - No
- g) Do you currently have plans to replace this system?** - Yes
- h) Procurement framework** – Competitive tender
- i) Other systems it integrates with?** – WCRS\WRRS\WPAS\EMPI\
- j) Total value of contract (£)** – National Contracts

NHS Wales Shared Services Partnership (NWSSP) provides procurement services for all Wales NHS Health Boards. Therefore, for further information please contact NWSSP directly, they can be contacted at the following address:
shared.services@wales.nhs.uk

2.Digital Dictation

- a) System type** – Dictation
- b) Supplier name** – Bighand
- c) System name** – Bighand
- d) Date installed** – 30/06/2023
- e) Contract expiration** – Varies, annually per PO. Existing maintenance expires 18/05/25
- f) Is this contract annually renewed?** - Yes
- g) Do you currently have plans to replace this system?** – Yes
- h) Procurement framework** – NHS SBS: SBS/20/SM/WCC/9423
- i) Other systems it integrates with?** – N\A

j) Total value of contract (£) – £36,140 + VAT

k) Notes (e.g. we are currently out to tender) – Business Case being written for replacement.

3.EPR - No System Installed

4. E Rostering – Under Section 21 (S21) of the Act, Cwm Taf Morgannwg University Health Board is not required to provide information in response to a request if it is already reasonably accessible to you. We have answered a previous request in relation to the information you require, and the response is published via our [Disclosure Log](#) on the [Cwm Taf University Morgannwg Health Board](#) web site.

For ease of access, we have attached link directly to the information:

- [CTMUHB 255 21](#)

5.PACS

a) System type – Radiology

b) Supplier name – Fuji

c) System name – Synapse

d) Date installed – 15 years plus

e) Contract expiration – 2026

f) Is this contract annually renewed? - No

g) Do you currently have plans to replace this system? - Yes

h) Procurement framework – N/A

i) Other systems it integrates with? – WRRS, WPAS

j) Total value of contract (£) – Not known within Digital

k) Notes (e.g. we are currently out to tender) – N/A

6.Pathology

a) System type – Lab Management

b) Supplier name – InterSystems

c) System name – LIMS

d) Date installed – 12 years

e) Contract expiration – 2025

f) Is this contract annually renewed? - No

g) Do you currently have plans to replace this system? - Yes

h) Procurement framework – Competitive tender

i) Other systems it integrates with? – WCP, WPAS, MPI, various analysers, WRRS

j) Total value of contract (£) – We can confirm that the Health Board holds information relating to the requested contract value. However, we would like to advise you that the information you requested is being withheld under the Freedom of Information Act 2000.

The exemption which the Health Board has applied to this information is: Section (43)(2) of the Freedom of Information Act. The Health Board considers the information to be of a commercially sensitive nature and that the release of this information would or would be likely to prejudice the commercial interests of any parties concerned.

The University Health Board accepts that there is a public interest in ensuring openness and transparency however, the Health Board believes that disclosure of information in a manner which fails to protect the interests and relationships

arising in a commercial context could have the effect of discouraging companies from dealing with the Health Board because of fears that the disclosure of information could damage them commercially. In turn this could then jeopardise the Health Boards ability to compete fairly and pursue its function to bring forward development in the area and obtain value for money.

7.Pathology PACS - No system Installed.

8. Sexual Health

- a) System type** – Sexual Health Patient management
- b) Supplier name** – Idox
- c) System name** – Lilie
- d) Date installed** – 15 years plus
- e) Contract expiration** – 2026
- f) Is this contract annually renewed?** - No
- g) Do you currently have plans to replace this system?** - No
- h) Procurement framework** – Single tender
- i) Other systems it integrates with?** – N/A
- j) Total value of contract (£)** –£11689.38 (Maintenance)
- k) Notes (e.g. we are currently out to tender)** – N/A

9. Video Consultation

Attend Anywhere

12 month contract from 1 April 2025

Cost = £20,000

Framework through SBS

National contact - If further information is required please contact - NHS Wales Shared Services Partnership (NWSSP) provides procurement services for all Wales NHS Health Boards. Therefore, for further information please contact NWSSP directly; they can be contacted at the following address:

shared.services@wales.nhs.uk