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Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_100_25

You asked:

I would like to request information under the Freedom of Information Act

SIP Trunking

1. Have you implemented SIP?

Yes.

2. If yes, when does the contract expire?

July 2025.

3. Who is your SIP provider?

Maintel.

4. The email address of the primary contact for this contract?

Robert.Antell@wales.nhs.uk

Please note - Personal Information is held by Data Controllers on the basis of the exercise of functions identified in the formal notification to the Information Commissioner. Any processing of that personal information outside of those functions may be unlawful. Furthermore the General Data Protection regulation and Data Protection Act 2018 makes provision for a data subject to exercise a right to prevent processing in particular circumstances. The data subject shall have the right to object, on grounds relating to his or her particular situation, at any time to processing of personal data concerning him or her which is based on point (e) or (f) of Article 6(1), including profiling based on those provisions where personal data are processed for direct marketing purposes.

We can confirm that the individual captured by this request has stated that they do not wish their personal data to be used for direct marketing purposes.

Team Licences

5. Which Microsoft 365 Licence do you have e.g. E3, E5 Have you voice enable your Teams Licences?

F3 primarily, some E5. Not enabled Teams voice in production.

6. If not, is that something you are considering?

Not at present

Telephony

7. What is your current telephony system?

Mitel/Cisco.

8. How many users of the telephony system?

7000.

9. When is the contract up for renewal?

June 2025.

10. The email address of the primary contact for this contract?

Please see response to question 4.