



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_599_25

You asked:

Please could you provide the following information:

1. The total number of working hours lost at CTM Health Board in 2025 due to staff sickness.

The total number of full time equivalent (FTE) days lost from 01-Jan-25 to 31-Oct-25 = 248,416.52.

The above information was obtained from the Electronic Staff Record (ESR) and sickness data transferred from the roster system, Healthroster. The time period for the sickness data is from 01-Jan-25 to 31-Oct-25. Please note, that it takes 4 weeks for Healthroster to fully transfer sickness to ESR.

2. The total number of patients leaving A&E without treatment in 2025.

Following a review of your request, we can confirm that we are unable to provide the number of patients who left the Emergency Department without receiving treatment. This is because the Health Board does not record whether a patient was treated or whether they refused treatment while in A&E.

We do, however, record patients whose attendance is coded as "*Did Not Wait*". This indicates that the patient did not remain for the completion of the Emergency Department process. It does, however, **not** confirm whether treatment was or was not received, as a patient may have left at any point during their attendance.