



GIG  
CYMRU  
NHS  
WALES

Bwrdd Iechyd Prifysgol  
Cwm Taf Morgannwg  
University Health Board



## Freedom of Information Request: Our Reference CTMUHB\_594\_25

### You asked:

We are a group of GP registrars under the umbrella of the RCGP, looking into the NHS Wales App adoption in primary care.

Could you please assist us with information for each Cluster & GP:

1. Has the GP practice enabled laboratory results (detailed coded record access) available on the NHA app for the patient to view?
2. Can patients book appointments via the app? If so, what type of appointment (Face to face, telephonic, blood tests)?

### Our response:

We can confirm that the Health Board does not hold the specific information you require for all GPs, only their managed practice. Please note, GPs in Wales operate as independent contractors. Therefore, you may wish to contact them directly.

A list of practices that fall under CTMUHB is available via the following link: [Health in Wales | GP Surgeries in Cwm Taf Morgannwg University Health Board](#)

Please see response for Ferndale Surgery (CTMUHB managed practice) below:

1. Patients can view some laboratory results and parts of their coded medical record through the NHS Wales App. What they can see may vary depending on the type of test, whether it is clinically appropriate, and any safeguarding concerns, in line with NHS Wales guidance and practice policy.
2. At present, patients cannot book appointments via the NHS Wales App. The functionality has been set up and is ready to go live; however, activation has been paused due to the planned migration to EMIS. Once live, appointment types will be confirmed by the practice and may include selected face-to-face, telephone, and clinic appointments such as blood tests.