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WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_403_25

You asked:

I would like to clarify my understanding of the current radiology referral procedures. In 2016, a Health Board audit reportedly indicated that GPs could issue imaging referral forms directly for radiology services, which was intended to reduce delays and administrative burden.

May I ask:

1. Has this direct referral process changed since 2016?
2. If so, what was the rationale for this change?
3. Are GPs currently permitted to refer directly for X-rays and other imaging?

From a patient perspective, the current system appears to involve significant administrative complexity, resulting in extended waiting times, duplication of processes, and what seems to be additional costs to the health service. I would appreciate clarification on the current referral pathway to better understand how patients can access timely diagnostic imaging”

Our response:

1. Yes, the service was suspended during the COVID pandemic.
2. COVID pandemic
3. Yes, the Princess of Wales hospital and the Royal Glamorgan hospital offer a daily walk-in service for General X-rays. Princes Charles hospital still provide a booking service due to the hospital rebuilding programme.