



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_194_25

You asked:

Please find below our questions.

- 1. Within your health board could you specify the name and location of each of your emergency departments, minor injury units, walk in centres and urgent treatment centres.**

Under section 21 of the Act, Cwm Taf Morgannwg University Health Board is not required to provide information in response to a request if it is already reasonably accessible to you.

Please see the information you require, provided in the link below:

[Hospitals - Cwm Taf Morgannwg University Health Board](#)

For each of your individual Emergency Departments, Walk in Centres, Minor Injury Units or Urgent Treatment centre could you please answer the following questions:

- 2. Which of the following options best describes the social prescribing provision in your Emergency Department, Walk-In-Centre, Minor Injuries Unit or Urgent Treatment Centre?**

D. We have never had a social prescribing service.

- 2. What date did your social prescribing service start?**

N/A.

- 3. What date did your social prescribing service end?**

N/A.

If you have selected option c or d no further information is required.

- 5. Which of the following factors does/did your social prescribing service support with?**

No social prescribing as such, but we provide the following:

a) Housing and homelessness

We notify the clinical nurse specialist for homeless and vulnerable adults of all patients who arrive who are listed as no fixed abode to follow up (this is pan-CTM).

b) Violence reduction

Nothing currently in place. However, there is a new All Wales Group set up a part of the 6 Goals Programme. The first meeting is scheduled 4th June 2025, and each of the emergency departments have nominated leads to attend, who will participate in required initiatives.

c) Alcohol and drugs

PAN CTM - Routine referrals to ACT (Alcohol Care Team) for patients that want or need support with alcohol reduction. Princess of Wales (POW) only - Referral to CDAT for patients that attend with drug related problems that want or need support. Royal Glamorgan Hospital (RGH) – ref to Mental Health (MH) team for drug related mental health problems.

d) Social isolation and loneliness

Links in our POW ED Handbook to DEWIS Cymru website and DEWIS Cymru information leaflet.

e) Mental health

Close links with CRISIS Team plus links to DEWIS Cymru (see above). CAMHS referrals as needed for children. PAN CTM - 24/7 access to mental health liaison and crisis team for adults and CAMHS.

f) Severe and multiple disadvantage

Combination of above depending on likely route cause of problem. Automatic notification to homeless and vulnerable adults' team if no fixed abode plus referral to ACT or CDAT if needed

g) High intensity/ high frequency service use

Named consultant lead for high frequency service users who reviews patient notes and develops patient specific action plans. Each department has representation at the All Wales 6 Goals high intensity users service group.

h) Employment and training

Nil specific.

i) Youth specific interventions

Nil specific.

j) Early years interventions

Nil specific. However, all under 5's have notes reviewed by health visitor. Referral to the multi-agency safeguarding hub for provision of resilient family service.

k) Domestic abuse

Named nurse lead. Regular education and safeguarding training. ASSIA links and MARAC referral forms and other resources. RGH has IDVA (Independent Domestic Advocate) available for direct referrals and follow up.

l) Independent living

CRT or social services referrals if needed.

m) Other – please could you tell us

A1 and C1 referrals as needed. Care and Repair as needed.

6. How many patients are/were referred to your social prescribing service on average each month?

N/A.

7. How is/was your social prescribing service funded?

N/A.

8. How many social prescribers (Whole Time Equivelent) are employed in your emergency department?

N/A.