



GIG
CYMRU
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WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_494_24

You asked:

Questions 1-4 refer to the Quality Standard for Adult Hearing Rehabilitation Services (QSAHR). Questions 5-7 are about your adult hearing service.

Can you please:

1. List the years that your audiology service completed a self-assessment and audit (as described in QSAHR).
2. List the years where an external audit was completed against your audiology service's self-assessment and audit (as described in QSAHR).
3. Provide copies of the above self-assessments (as described in QSAHR)
4. Provide copies of the above self-assessment's external audits (as described in QSAHR)
5. Provide whether your adult audiology service measures the wait times for follow-up care (the first follow up after fitting).
6. Provide whether your adult audiology service measures the wait times for reassessment (i.e., 3 years after the initial fitting for reassessment).
7. Provide the average binaural hearing aid fitting rate.

Our response:

- We had our Adult Rehab self-assessment and Quality Standard visits in 2011/12, 2016/7 and 2022/23.
- The self-assessments and external audits we have available to us have been provided (please see attachments 1 – 7). However, please note due to changes in staff, health board boundaries and IT, some assessments cannot be located.
- Yes, we do measure wait times for follow up care (first follow up after fitting).
- Yes, we do measure wait time for reassessments.
- Our average binaural hearing aid fitting rate (in adults who are suitable for binaural hearing aids) is 81% (based on a random sample audit).