



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_468_24

You asked:

Please find below a FOI request which I would be grateful in you providing the below information.

1. From Jan to August 2024 please confirm how many Nursing shifts were sent out to agencies to fill (per month), for Band 2, Band 3, Band 5 and Band 6 by discipline (e.g. General, A&E, Theatres, ITU, Paediatrics etc)

Please note for questions 1 – 4 we are unable to split by band as agency shifts are RN or HCSW requirements only.

Speciality	Month	Total RN Shifts	Total HCSW Shifts
A&E services	Jan	745	0
	Feb	828	0
	Mar	820	7
	Apr	608	0
	May	873	0
	Jun	809	1
	Jul	792	4
	Aug	763	10
A&E services Total		6238	22
District Services	Jan	37	0
	Feb	37	0
	Mar	38	0
	Jun	21	0
District Services Total		33	0
general services	Jan	804	121
	Feb	1089	138
	Mar	4171	588
	Apr	3845	559
	May	3865	638
	Jun	3116	621
	Jul	3552	549
	Aug	3458	383
general services Total		7653	1436
ITU services	Jan	3077	407
	Feb	25432	3211
	Mar	189	6
	Apr	202	9
	May	204	9
	Jun	113	4
	Jul	83	11
	Aug	111	0
ITU services Total		137	26

Mental health service	Jan	96	42
	Feb	1002	88
	Mar	325	404

	Apr	311	371
	May	327	457
	Jun	245	311
	Jul	284	254
	Aug	292	280
Mental health service Total		415	547
Midwifery services	Feb	319	402
	Mar	2403	2712
	Apr	50	0
	May	29	0
	Jun	52	0
	Jul	64	0
	Aug	13	0
Midwifery services Total		305	0
Paediatric services	Jan	24	0
	Feb	42	0
	Mar	83	0
	Apr	66	4
	May	45	4
	Jun	78	2
	Jul	67	0
	Aug	41	16
Paediatric services Total		200	0
Prison Services	Jan	295	26
	Feb	91	0
	Mar	97	0
	Apr	111	0
	May	115	0
	Jun	129	0
	Jul	165	1
	Aug	159	3
Prison Services Total		261	4
Theatre Services	Jan	969	0
	Feb	23	1
	Mar	78	0
	Apr	77	0
	May	60	0
	Jun	42	0
	Jul	41	0
	Aug	39	0
Theatre Services Total		66	0

2. Please confirm how many of these Nursing shifts (above) were filled by agencies per month (broken down per agency).

Agency	Months	Total RN Shifts	Total HCSW shifts
ASA	Jan	5	0
	Feb	6	0
	Mar	8	0
	May	3	0
	Jun	1	0
	Jul	6	0
	Aug	11	0
ASA Total		40	0

Agency	Months	Total RN Shifts	Total HCSW shifts
Bluestones	Jan	76	68
	Feb	65	57

	Mar	93	59
	Apr	80	11
	May	92	16
	Jun	76	20
	Jul	89	15
	Aug	77	26
Bluestones Total		648	272
CAMHS PRO	Jan	41	0
	Feb	33	0
	Mar	19	0
	Apr	20	0
	May	21	0
	Jun	5	0
CAMHS PRO Total		139	0
Capital	Jan	159	0
	Feb	169	0
	Mar	181	0
	Apr	146	0
	May	176	0
	Jun	170	0
	Jul	140	0
	Aug	160	0
Capital Total		1301	0
Care Providers	Jan	10	10
	Feb	42	13
	Mar	63	24
	Apr	54	26
	May	87	24
	Jun	78	19
	Jul	114	35
	Aug	134	51
Care Providers Total		582	202
CarePro	Jan		25
	Feb		12
	Mar		28
	Apr	1	33
	May		17
	Jun		9
	Jul		34
	Aug		43
CarePro Total		1	201
Concept	Aug	1	0
Concept Total		1	0
CastleRock Recruitment Group	Jan	118	0
	Feb	108	0
	Mar	125	0
	Apr	71	0
	May	79	0
	Jun	84	0
	Jul	64	0
	Aug	42	0
CastleRock Recruitment Group Total		691	0

Agency	Months	Total RN Shifts	Total HCSW shifts
Daytime HealthCare	Jan	7	0

	Feb	28	0
	Mar	32	0
	Apr	19	0
	May	21	0
	Jun	18	0
	Jul	7	0
	Aug	11	0
Daytime Healthcare Total		143	0
Direct Nursing Services	Jan	458	0
	Feb	452	0
	Mar	427	1
	Apr	360	0
	May	361	0
	Jun	325	1
	Jul	207	0
Direct Nursing Services Total		2590	2
DRC	Jan	28	0
	Feb	35	0
	Mar	42	0
	Apr	20	0
	May	40	0
	Jun	46	0
	Jul	56	0
	Aug	33	0
DRC Total		300	0
Eleventh Hour Medical	Jan	80	0
	Feb	84	0
	Mar	119	0
	Apr	113	0
	May	100	0
	Jun	136	0
	Jul	136	0
	Aug	152	0
Eleventh Hour Medical Total		920	0
Enferm	Jan	367	0
	Feb	399	0
	Mar	400	0
	Apr	278	0
	May	339	0
	Jun	304	0
	Jul	351	0
	Aug	360	0
Enferm Total		2798	0
Goldstaff	Jan	10	41
	Feb	19	52
	Mar	23	80
	Apr	24	55
	May	19	59
	Jun	16	25
	Jul	20	27
	Aug	23	31
Goldstaff Total		154	370

Agency	Months	Total RN Shifts	Total HCSW shifts
Hoop	Jan	15	0
	Feb	37	0
	Mar	34	0
	Apr	30	0
	May	16	0

	Jun	21	0
	Jul	25	0
	Aug	22	0
Hoop Total		200	0
ID Medical	Jan	118	0
	Feb	204	0
	Mar	173	0
	Apr	140	0
	May	176	0
	Jun	165	0
	Jul	139	0
	Aug	137	0
ID Medical Total		1252	0
IMC	Jan	10	0
	Feb	13	0
	Mar	10	0
	Apr	13	0
	May	17	0
	Jun	10	0
	Jul	12	0
	Aug	5	0
IMC Total		90	0
Intermediate Medical Solutions	Jan	73	0
	Feb	117	0
	Mar	126	0
	Apr	74	3
	May	100	0
	Jun	84	0
	Jul	91	0
	Aug	128	0
Intermediate Medical Solutions Total		793	3
Interact	Jan	1	0
	Feb	7	0
	Mar	11	0
	Apr	5	0
	May	15	0
	Jun	13	0
	Jul	10	0
	Aug	9	0
Interact Total		71	0
Just Nurses	Jan	31	7
	Feb	29	5
	Mar	31	9
	Apr	11	3
	May	15	7
	Jun	19	5
	Jul	20	1
	Aug	19	0
Just Nurses Total		175	37

Agency	Months	Total RN Shifts	Total HCSW shifts
Locum Placement Group	Jan	46	0
	Feb	43	0
	Mar	19	0
	Apr	13	0
	May	10	0
	Jun	22	0
	Jul	19	0
	Aug	18	0

Locum Placement Group Total		190	0
Medacs	Jan	2	0
	Feb	4	0
	Mar	4	0
	Apr	3	0
	May	3	0
	Jun	3	0
	Jul	1	0
	Aug	6	0
Medacs Total		26	0
Medilink	Jan		82
	Feb		86
	Mar		120
	Apr		85
	May		95
	Jun		73
	Jul	5	83
	Aug	1	102
Medilink Total		6	726
MedPure LTD	Jan	1	13
	Feb	3	31
	Mar		28
	Apr	1	31
	May	1	24
	Jun		27
	Jul		39
	Aug	13	17
MedPure LTD Total		19	210
Medsol	Feb	1	0
	Mar	14	0
	Apr	15	0
	May	9	0
	Jun	9	0
	Jul	4	0
	Aug	13	0
Medsol Total		65	0
MedTeam	Jan	63	4
	Feb	67	0
	Mar	58	3
	Apr	43	0
	May	57	0
	Jun	58	0
	Jul	66	0
	Aug	100	0
MedTeam Total		512	7

Agency	Months	Total RN Shifts	Total HCSW shifts
Medics Pro	Jan	397	22
	Feb	421	14
	Mar	498	13
	Apr	371	20
	May	483	17
	Jun	538	10
	Jul	495	11
	Aug	517	12
Medics ProTotal		3720	119
Medical Professional Personnel	Feb	2	0
	Mar	3	0
	May	11	0
	Jun	14	0

	Jul	6	0
	Aug	3	0
Medical Professional Personnel Total		39	0
MPS	Jan	575	15
	Feb	556	49
	Mar	556	53
	Apr	484	50
	May	573	46
	Jun	532	23
	Jul	631	43
	Aug	683	48
MPS Total		4590	327
MRecruitment	Jan		1
	Mar		7
	Apr		10
	May		8
	Jun		1
	Aug		1
MRecruitment Total			28
Mylocum Ltd	Jan	67	108
	Feb	68	153
	Mar	66	181
	Apr	64	154
	May	92	130
	Jun	101	117
	Jul	103	133
	Aug	90	137
Mylocum Ltd Total		651	1113
National Locums	May	6	0
	Jun	36	0
	Jul	85	0
	Aug	157	0
National Locums Total		284	0
NextStep	Jan	332	1
	Feb	321	0
	Mar	332	2
	Apr	261	3
	May	249	2
	Jun	254	5
	Jul	232	7
	Aug	246	21
NextStep Total		2227	41

Agency	Months	Total RN Shifts	Total HCSW shifts
Nisi	Apr	3	0
	May	16	0
	Jun	14	0
	Jul	22	0
	Aug	57	0
Nisi Total		112	0
Nos Da	Jan	27	0
	Feb	30	0
	Mar	17	0
	Apr	19	0
	May	17	0
	Jun	16	0
	Jul	13	0
	Aug	17	0
Nos Da Total		156	0

Pulse	Jan	2	0
	Feb	4	0
	Mar	6	0
	Apr	6	0
	May	9	0
	Jun	14	0
	Jul	5	0
	Aug	6	0
Pulse Total		52	0
Pro Nursing Healthcare	Jan	7	43
	Feb	3	72
	Mar	2	65
	Apr	3	74
	May	4	35
	Jun	2	15
	Jul	23	36
	Aug	26	20
Pro Nursing Healthcare Total		70	360
Procare	Jan	6	230
	Feb		105
	Mar	3	147
	Apr	2	148
	May	2	124
	Jun	8	111
	Jul	18	134
	Aug	21	164
Procare Total		60	1163
Randstad	Jan	102	26
	Feb	111	24
	Mar	99	9
	Apr	85	2
	May	88	5
	Jun	77	0
	Jul	75	7
	Aug	59	6
Randstad Total		696	79

Agency	Months	Total RN Shifts	Total HCSW shifts
Richmond	Jan	220	7
	Feb	247	9
	Mar	262	13
	Apr	239	0
	May	253	0
	Jun	247	0
	Jul	227	0
	Aug	243	0
Richmond Total		1938	29
RMR	Jan	6	0
	Feb	30	0
	Mar	27	0
	Apr	12	0
	May	26	0
	Jun	45	0
	Jul	63	0
	Aug	56	0
RMR Total		265	0
Spectrum	Jan	11	0
	Feb	10	0
	Mar	6	0
Spectrum Total		27	0

Seven Resourcing	Jan		18
	Feb	3	21
	Mar		30
	Apr	1	27
	May		8
	Jun		12
	Jul		12
	Aug		11
Seven Resourcing Total		4	139
Swiis	Jan	138	0
	Feb	152	0
	Mar	160	0
	Apr	130	0
	May	177	0
	Jun	169	0
	Jul	149	0
	Aug	132	0
Swiis Total		1207	0
Thornbury	Jan	66	0
	Feb	92	0
	Mar	33	0
	Apr	9	2
	May	9	0
	Jun	4	0
Thornbury Total		213	2
Total Assist	Jan	108	23
	Feb	88	44
	Mar	96	65
	Apr	77	72
	May	112	52
	Jun	113	67
	Jul	104	90
	Aug	74	115
Total Assist Total		772	528

Agency	Months	Total RN Shifts	Total HCSW shifts
Vetro recruitment	Jan	32	0
	Feb	31	0
	Mar	31	0
	Apr	30	1
	May	23	0
	Jun	14	0
	Jul	16	1
	Aug	23	0
Vetro recruitment Total		200	2
Workforce Employment Solutions	Jan		13
	Feb		7
	Mar		7
	Apr		4
	Jun		2
	Jul		6
	Aug		13
Workforce Employment Solutions Total			52
Your Nurs	Jan	11	0
	Feb	9	0
	Mar	27	0
	Apr	19	0
	May	36	0

	Jun	38	0
	Jul	33	0
	Aug	26	0
Your Nurse Total		199	0
YourWorld	Jan	760	0
	Feb	744	0
	Mar	752	0
	Apr	605	0
	May	657	0
	Jun	626	0
	Jul	561	0
	Aug	504	0
YourWorld Total		5209	0

3. Please confirm how many of these Nursing shifts went unfilled (per month), for Band 2, Band 3, Band 5 and Band 6 by discipline (e.g. General, A&E, Theatres, ITU, Paediatrics etc).

Unfilled shifts

Speciality	Months	Total RN shifts	Total HCSW shifts
A&E services	Jan	31	
	Feb	64	
	Mar	34	3
	Apr	24	
	May	46	
	Jun	23	1
	Jul	26	
	Aug	31	10
A&E services Total		279	14
District Services	Jan	9	
	Feb	7	
	Mar	8	
	Jun	1	
District Services Total		25	

Speciality	Months	Total RN shifts	Total HCSW shifts
General services	Jan	800	121
	Feb	969	138
	Mar	931	202
	Apr	446	163
	May	434	156
	Jun	302	116
	Jul	330	125
	Aug	330	93
General services Total		4542	1114
ITU services	Jan	9	1
	Feb	19	
	Mar	17	1
	Apr	8	1
	May	12	
	Jun	10	
	Jul	3	8
	Aug	2	
ITU services Total		80	11
Mental health service	Jan	15	32
	Feb	14	34
	Mar	23	39
	Apr	12	21
	May	5	12

	Jun	7	10
	Jul	18	14
	Aug	22	28
Mental health service Total		116	190
Midwifery services	Feb	13	
	Mar	101	
	Apr	48	
	May	26	
	Jun	51	
	Jul	59	
	Aug	6	
Midwifery services Total		304	
Paediatric services	Jan	5	
	Feb	17	
	Mar	41	
	Apr	14	
	May	13	
	Jun	33	
	Jul	29	
	Aug	21	
Paediatric services Total		173	
Prison Services	Jan	14	
	Feb	8	
	Mar	10	
	Apr	12	
	May	4	
	Jun	12	
	Jul	17	1
	Aug	10	3
Prison Services Total		87	4

Speciality	Months	Total RN shifts	Total HCSW shifts
Theatre Services	Jan	1	
	Feb	1	
	Mar	6	
	Apr	3	
	May	11	
	Jun	8	
	Jul	4	
	Aug	4	
Theatre Services Total		38	

4. Please confirm how many shifts from Jan to August 2024 were filled by Non / Off "All Wales Nursing framework" agencies by all disciplines (e.g. General, A&E, Theatres, ITU, Paediatrics etc) and month.

Off Framework Filled

speciality	Month	Total RN shifts	Total HCSW shifts
A&E services	Jan	4	
	Feb	4	
	Mar	1	
	May	4	
A&E services Total		13	
General Services	Jan	61	
	Feb	80	
	Mar	24	
	Apr	8	
	May	2	

	Jun	1	
General Services Total		176	
ITU services	Feb	1	
	Mar	3	
	Jun	2	
ITU services Total		6	
Mental Health Services	Jan	1	
	Feb	1	
	Mar	2	
	Apr		2
	May	1	
Mental Health Services Total		5	2
Paediatric Services	Feb	6	
	Mar	2	
	Apr	1	
	May	2	
	Jun	1	
Paediatric Services Total		12	
Theatres Services	Mar	1	
Theatres Services Total		1	

5. Please confirm the charge rates agreed for any Non / Off “All Wales Nursing framework” spend from Jan to August 2024 (broken down per agency, discipline and month)

Costs are at a set rate.

We would like to advise you that the information you requested is being withheld under the Freedom of Information Act 2000. The exemption which the Health Board has applied to this information is: Section (43)(2) of the Freedom of Information Act.

The Health Board considers the information to be of a commercially sensitive nature and that the release of this information would or would be likely to prejudice the commercial interests of any parties concerned.

The University Health Board accepts that there is a public interest in ensuring openness and transparency however, the Health Board believes that disclosure of information in a manner which fails to protect the interests and relationships arising in a commercial context could have the effect of discouraging companies from dealing with the Health Board because of fears that the disclosure of information could damage them commercially. In turn this could then jeopardise the Health Boards ability to compete fairly and pursue its function to bring forward development in the area and obtain value for money.

6. Please provide the name, contact number & email address of the person responsible for agreeing temporary nursing agency contracts for your Trust?

The responsible person is the Commodity Officer for the All Wales Consolidated Contract at NHS Wales Shared Services Partnership (NWSSP).

If you have any further queries please contact [NHS Wales Shared Services Partnership \(NWSSP\)](#) whom provides procurement services for all Wales NHS Health Boards. They can be contacted at the following address:
shared.services@wales.nhs.uk