



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_409_24

You asked:

Thank you for sharing the previous response (CTMUHB_409_24). This did contain much of the information requested, however I would be grateful if you could also confirm your bank and agency fill rates, and confirm if the Retinue contract is likely to be extended or if you will go out to tender.

Our response:

1. For each staffing group, please provide data for the past 12 months to show:

a. The average fill rate percentage, split out to show bank, agency and unfilled

Staff Group	% Bank Fill	% Agency Fill	% Unfilled
Medical & Dental	92%	99%	Bank : 8% Agency: 1%
Nursing & Midwifery	19%	71%	10%
AHP & HSS	Number of shifts is 2770. Unable to provide %	98%	2%
Admin & Clerical	Number of shifts 5417. Unable to provide %	Not captured	Not captured

2. Please confirm if the Retinue contract is likely to be extended or if you will go out to tender.

Upon the outcome of options appraisal a competitive tender process will be undertaken through an appropriate valid framework. Dependent upon the timescale for a decision on the options appraisal, if a competitive tender process cannot be completed prior to contract end date, an interim direct award may need to be undertaken.

If further information is required, please contact [NHS Wales Shared Services Partnership \(NWSSP\)](#) whom provides procurement services for all Wales NHS Health Boards. They can be contacted at the following address:
shared.services@wales.nhs.uk