



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_534_24

You asked:

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Please provide information regarding the following 6 system contracts and their accompanying consulting support contracts:

1. BI & Data Warehousing
2. Discharge Letters
3. Integration Platform
4. Maternity
5. Secondary Care EPS
6. Voice recognition

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

1 **BI & Data Warehousing; -**

- a) System type – **Business Intelligence**
- b) Supplier name – Qlik
- c) System name – QlikSense
- d) Date installed – Not sure
- e) Contract expiration – March 2025
- f) Is this contract annually renewed? - No
- g) Do you currently have plans to replace this system? - Yes
- h) Procurement framework – N/A
- i) Other systems it integrates with? – PAS, Workforce, Financial and Clinical Systems
- j) Total value of contract (£) – £48922 in 2024/25
- k) Notes (e.g. we are currently out to tender) – Dual systems presently whilst moving over. Procured by NHS Wales through the wider MS365 contract.

Accompanying Consulting Support Contracts (if applicable):

- l) Is there an accompanying consulting support contract for this system? - NO
- m) If yes, please provide the consulting firm's name -
- n) Consulting contract start date -
- o) Consulting contract end date -

DUAL USAGE ON BI

- a) System type – **Business Intelligence**
- b) Supplier name – Microsoft Enterprise Agreement (via [Digital Health and Care Wales](#) (DHCW), if further information is required please contact them directly)
- c) System name – Power BI
- d) Date installed – 1 April 2024
- e) Contract expiration – Microsoft Enterprise Agreement see DHCW
- f) Is this contract annually renewed? – Yes - Microsoft Enterprise Agreement see DHCW
- g) Do you currently have plans to replace this system? - No

- h) Procurement framework – National
- i) Other systems it integrates with? – Our instances interacts with our Data Warehouse
- j) Total value of contract (£) – Microsoft Enterprise Agreement – see DHCW
- k) Notes (e.g. we are currently out to tender) – Microsoft Agreement – see DHCW

Accompanying Consulting Support Contracts (if applicable):

- l) Is there an accompanying consulting support contract for this system? - No
- m) If yes, please provide the consulting firm's name -
- n) Consulting contract start date – N/A
- o) Consulting contract end date - N/A

a) System type – **Data Warehouse**

b) Supplier name – Microsoft

c) System name – SQL Server (custom implementation)

d) Date installed – Latest Installation 15 SEP 2021

e) Contract expiration – Dependant on end of MS support for SQL Server version.

f) Is this contract annually renewed? - No

g) Do you currently have plans to replace this system? – Yes – update to newer version of SQL Server

h) Procurement framework – N/A

i) Other systems it integrates with? –

- AMAT (Clinical Audit), AdAstra (Out of Hours GP) AuditBase (Audiology)
- DHCW Warehouse CancerTracker WPAS (Welsh Patient Administration System) CaptureStroke / SSNAP (Sentinel Stroke National Audit Programme), CommCare / Malinko, ESR, Cypris, Datix, DrDoctor, Envoy
- EMS/HICSS (Endoscopy), Enlighten, LIMS, MedCon, WardWatcher, MTED (Medicines Transcribing and E-Discharge), MITS (Maternity)
- TOMS (Theatre Management), WNCR (Welsh Nursing Care Record)
- PreAssessment, Swansea Bay Data Warehouse, RadiS (Radiology)
- Power BI, WAST DataWarehouse, WISDM (Diabetes), eForms, Promptly
- RedCap, Electronic Whiteboards, Request Registry, Electronic Transfer of Care, OpenWMS (Mortality), DHCW Care Metrics, Pharmacy, JAC, MedICUs, ReferralTracker, Clinical Engineering, Canisc

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j) Total value of contract (£) – Unknown

k) Notes (e.g. we are currently out to tender) – N/A

2 **Discharge letters**

a) System type – Patient Admin Systems

b) Supplier name – Digital Health and Care Wales (DHCW)

c) System name – Welsh Patient Administration System (WPAS)

d) Date installed – 2010

e) Contract expiration N/A

f) Is this contract annually renewed? – No

g) Do you currently have plans to replace this system? - No

h) Procurement framework – N/A

i) Other systems it integrates with? – RadiS, MITS, EMP~I WCP, WAP WCCG, MUSE, Auditbase, WNCR

j) Total value of contract (£) – Please contact [Digital Health and Care Wales](#)

k) Notes (e.g. we are currently out to tender) –N/A

Accompanying Consulting Support Contracts (if applicable):

l) Is there an accompanying consulting support contract for this system? - No

- m) If yes, please provide the consulting firm's name -
- n) Consulting contract start date -
- o) Consulting contract end date

3 **Integration Platform –**

- a) System type – We do not use an integration platform
- b) Supplier name –
- c) System name –
- d) Date installed –
- e) Contract expiration –
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework –
- i) Other systems it integrates with? –
- j) Total value of contract (£) –
- k) Notes (e.g. we are currently out to tender) –

Accompanying Consulting Support Contracts (if applicable):

- l) Is there an accompanying consulting support contract for this system? - Yes/No
- m) If yes, please provide the consulting firm's name -
- n) Consulting contract start date -
- o) Consulting contract end date

4 **Maternity**

- a) System type – Clinical System
- b) Supplier name – In House
- c) System name – MITS
- d) Date installed – Not sure
- e) Contract expiration – No
- f) Is this contract annually renewed? – No
- g) Do you currently have plans to replace this system? - Yes
- h) Procurement framework – N/A
- i) Other systems it integrates with? – Welsh Patient Administration System
- j) Total value of contract (£) – in house
- k) Notes (eg. we are currently out to tender) – currently reviewing options

Accompanying Consulting Support Contracts (if applicable):

- l) Is there an accompanying consulting support contract for this system? - No
- m) If yes, please provide the consulting firm's name -
- n) Consulting contract start date -
- o) Consulting contract end date

5 **Secondary Care EPS**

- b) Supplier name – Nerve Centre
- c) System name – NerveCentre
- d) Date installed – Project recently commenced, no previous EPS
- e) Contract expiration – 2029/2030
- f) Is this contract annually renewed? – No
- g) Do you currently have plans to replace this system? - No
- h) Procurement framework – P794 Hospital Electronic Prescribing & Medicines Administration Framework Agreement]
- i) Other systems it integrates with? – WPAS, Shared Medicines Record, Pathology
- j) Total value of contract (£) – 31.6m

k) Notes (e.g. we are currently out to tender) – recently purchased, currently developing project plan, and proposed rollout Oct 2025

Accompanying Consulting Support Contracts (if applicable):

l) Is there an accompanying consulting support contract for this system? - No

m) If yes, please provide the consulting firm's name -

n) Consulting contract start date -

o) Consulting contract end date

6 **Voice recognition**

b) Supplier name – BigHand

c) System name – BigHand

d) Date installed – 30.06.23

e) Contract expiration 1/07/2024 to 30/06/2025

f) Is this contract annually renewed? - Yes

g) Do you currently have plans to replace this system? - No

h) Procurement framework - NHS SBS: SBS/20/SM/WCC/9423

i) Other systems it integrates with? - N/A

j) Total value of contract (£) £38k

k) Notes (e.g. we are currently out to tender) – no new licences being purchased

Accompanying Consulting Support Contracts (if applicable):

l) Is there an accompanying consulting support contract for this system? - No

m) If yes, please provide the consulting firm's name -

n) Consulting contract start date -

o) Consulting contract end date

Please provide your answer in the above format for each system.

System definitions:

BI & Data Warehousing: Integrates data and information collected from various sources, e.g. electronic patient/health records, enterprise resource planning systems, radiology and lab databases, wearables etc, into one comprehensive database

Discharge Letters: The ability to electronically generate and send detailed discharge letters to GPs and other relevant HCPs, when a patient is discharged from hospital-based services.

Integration Platform: Software that supports the integration and interoperability of various clinical and management IT systems and services.

Maternity: It is the specialist maternity system in use for maternity care.

Secondary Care EPS: Advanced e-prescribing in use across wards for outpatient care, incorporating specialist prescribing and (ideally) clinical decision support, integrated as part of end-to-end medicines management. This possibly offers the single biggest opportunity for improving patient safety through digitalisation.

Voice recognition: Identifies and translates spoken words into text. Used to complete tasks or transcribe documents.