



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_567_24

You asked:

- Please confirm the number of shifts sent to agencies for fulfilment per month for Band 5 and Band 6 Nurses, broken down by specialty (e.g., A&E, ITU) from June 2024 to October 2024.**

Please see information provided in the table below. This includes Band 5 and Band 6 agency. Unfortunately, due to the way in which this data is captured we are unable to split by banding.

Speciality	Month	Total Demand to Agency
A&E	June	834
	July	801
	August	767
	September	737
	October	716
District Nursing	June	5
General	June	3603
	July	3640
	August	3550
	September	3407
	October	3307
ITU	June	119
	July	60
	August	83
	September	173
	October	195
Mental Health	June	326
	July	350
	August	379
	September	359
	October	351
Midwifery	June	5
	July	7
	August	1
	September	1
	October	2
Paediatrics	June	43
	July	37
	August	38
	September	44
	October	17
Theatres	June	45
	July	39
	August	32
	September	71
	October	72

2. Please confirm the number of shifts that were filled by agencies each month from June 2024 to October 2024.

This includes Band 5 and Band 6 agency. We are unable to split by banding in the response.

	Jun	Jul	Aug	Sep	Oct	Total
Total	5074	5158	5251	5070	4771	25324

3. Please confirm any specific days, weeks, or months during which agency usage is consistently highest.

Saturday and Sunday.

4. Please provide the agency spend per month by nursing band (e.g., Band 5, Band 6) for agency nurses, from June 2024 to October 2024

Sum of Round Actual Cost		Column Labels					
		⊕ Jun	⊕ Jul	⊕ Aug	⊕ Sep	⊕ Oct	Grand Total
Row Labels							
.Band 2 HCA		£125,616	£176,473	£204,874	£167,228	£132,869	£807,060
.Band 5 RN		£1,906,934	£1,814,992	£1,805,417	£1,793,696	£1,722,943	£9,043,981
Band 5 ODP		£850					£850
Band 5 RMN		£28,479	£25,190	£44,311	£32,495	£19,073	£149,548
Grand Total		£2,061,879	£2,016,654	£2,054,601	£1,993,420	£1,874,885	£10,001,438

5. Please provide a breakdown of the filled Nursing shifts by agency on a monthly basis over the period from June 2024 to October 2024

Please see data provided in the table below. This includes Band 5 and Band 6 agency. We are unable to split by banding in the response.

Count of Round Actual Cost		Column Labels				
	⊕ Jun	⊕ Jul	⊕ Aug	⊕ Sep	⊕ Oct	Grand Total
Row Labels						
-	28	26	37	55	50	196
ASA Medical Solutions LTD	1	6	11	1	3	22
Bluestones Medical	96	104	103	69	113	485
CAMHS Professionals	5					5
Capital Staffing Services	170	139	160	147	164	780
Care Providers Recruitment LTD	97	149	184	221	95	746
CarePro Ltd	9	34	43	35	22	143
Concept Care Solutions			1	13	19	33
CRG	83	64	42	47	34	270
Daytime Healthcare Recruitment LTD	18	7	11		4	40
Direct Nursing Services Ltd	321	195				516
DRC Locums Ltd	46	56	33	13	21	169
ELEVENTH HOUR GROUP LTD	136	136	152	126	140	690
Enferm Medical Ltd	299	345	348	318	328	1638
Goldstaff Recruitment	43	47	54	55	52	251
Hoop Recruitment T/A Hoop Nursing	21	25	22	15	13	96
ID Medical Group Limited	156	139	137	144	93	669
IMC Locums LTD	10	12	5	12	9	48
Immediate Medical Solutions LTD	84	91	127	113	99	514
Interact Medical LTD	13	10	9	11	11	54
Just Nurses	24	21	19	7	6	77
Locum Placement Group LTD	22	19	18	20	18	97
MB&S Limited (T/A MB&S Healthcare)				1		1
Med Team Primary Care Services	58	65	99	89	102	413
Medacs	3	1	6	6	3	19
Medical Professional Personnel LTD (T/A Nursing Personnel)	14	6	3	4		27
MedicsPro Limited	548	504	526	622	582	2782
Medilink Consulting Limited	73	88	102	94	75	432
MedPure LTD	27	39	29	22	12	129
Medsol Healthcare Services Ltd	9	4	14	4	4	35
MPS Healthcare	556	673	725	687	620	3261
MRecruitment Ltd			1			1
Mylocum Ltd	218	236	227	220	218	1119
National Locums Ltd	37	86	157	208	192	680
Next Step Nursing	258	239	272	288	259	1316
Nisi Enterprises LTD Trading	14	22	57	56	67	216
Nos Da Healthcare LTD	16	13	17	5		51
Pro Nursing Healthcare	17	59	48	45	35	204
Procure Nursing Ltd	119	152	185	113	100	669
Pulse Healthcare LTD	14	5	6			25
Randstad Care Limited	77	82	66	43	46	314
Richmond	246	227	243	183	181	1080
RMR Recruitment Limited	45	63	56	74	68	306
Seven Resourcing	12	12	11	9	3	47
Swiis Foster Care LTD (T/A Swiis Healthcare)	169	149	134	137	140	729
Thornbury	4					4
Total Assist Recruitment	180	194	189	210	204	977
Vetro Recruitment LTD	14	17	23	8	17	79
Workforce Employment Solutions LTD	2	6	13	5	4	30
Your World Recruitment Ltd	624	558	500	446	466	2594
YourNurse	38	33	26	69	79	245
Grand Total	5074	5158	5251	5070	4771	25324

6. Please confirm the number of Nursing hours filled by off-framework agencies, broken down by month, between June 2024 and October 2024.

There are no Band 6s.

Count of Round Actual Cost	Column Labels	
	⊕ Jun	Grand Total
Row Labels		
.Band 5 RN	4	4
Grand Total	4	4

7. Please provide details of the Health Boards spend per month for each nursing agency supplier during the period of June 2024 to October 2024.

Please see information provided in the table below:

Sum of Round Actual Cost	Column Labels					
	⊕ Jun	⊕ Jul	⊕ Aug	⊕ Sep	⊕ Oct	Grand Total
Row Labels						
-	£12,712	£10,270	£15,683	£23,771	£22,205	£84,641
ASA Medical Solutions LTD	£431	£2,584	£5,805	£292	£1,378	£10,490
Bluestones Medical	£34,751	£38,720	£32,059	£24,682	£40,399	£170,611
CAMHS Professionals	£1,094					£1,094
Capital Staffing Services	£84,301	£67,704	£72,054	£63,556	£65,257	£352,871
Care Providers Recruitment LTD	£44,279	£64,409	£77,473	£96,293	£42,078	£324,532
CarePro Ltd	£2,032	£7,135	£11,031	£8,586	£5,933	£34,716
Concept Care Solutions			£368	£3,837	£4,280	£8,486
CRG	£35,742	£27,511	£13,090	£17,493	£13,250	£107,085
Daytime Healthcare Recruitment LTD	£8,647	£3,353	£4,602		£1,424	£18,026
Direct Nursing Services Ltd	£105,761	£61,561				£167,322
DRC Locums Ltd	£16,192	£18,093	£10,748	£7,182	£8,818	£61,033
ELEVENTH HOUR GROUP LTD	£67,283	£67,082	£73,506	£61,165	£66,459	£335,494
Enferm Medical Ltd	£142,852	£157,185	£158,635	£147,543	£144,216	£750,430
Goldstaff Recruitment	£10,138	£10,110	£11,215	£11,538	£11,114	£54,116
Hoop Recruitment T/A Hoop Nursing	£6,278	£6,958	£5,963	£3,835	£3,532	£26,566
ID Medical Group Limited	£60,020	£52,127	£55,713	£51,530	£35,069	£254,458
IMC Locums LTD	£6,034	£7,034	£3,023	£7,034	£5,315	£28,439
Immediate Medical Solutions LTD	£39,009	£41,367	£54,805	£44,886	£38,843	£218,910
Interact Medical LTD	£7,243	£5,521	£4,729	£2,626	£2,776	£22,893
Just Nurses	£10,060	£9,182	£7,862	£4,270	£3,175	£34,550
Locum Placement Group LTD	£8,452	£7,030	£6,813	£7,172	£6,134	£35,600
MB&S Limited (T/A MB&S Healthcare)				£75		£75
Med Team Primary Care Services	£26,303	£29,857	£39,584	£34,827	£40,237	£170,808
Medacs	£1,339	£324	£2,460	£2,894	£1,400	£8,416
Medical Professional Personnel LTD (T/A Nursing Personnel)	£3,590	£1,329	£1,150	£1,648		£7,717
MedicsPro Limited	£242,563	£217,710	£225,775	£267,720	£243,785	£1,197,553
Medilink Consulting Limited	£14,409	£20,630	£23,239	£24,314	£19,149	£101,741
MedPure LTD	£5,768	£8,795	£9,508	£5,924	£2,124	£32,120
Medsol Healthcare Services Ltd	£4,271	£1,813	£6,784	£1,844	£1,933	£16,645
MPS Healthcare	£207,453	£249,632	£273,758	£257,624	£231,190	£1,219,659
MRRecruitment Ltd			£231			£231
Mylocum Ltd	£84,179	£89,121	£86,351	£84,264	£84,062	£427,977
National Locums Ltd	£17,728	£40,434	£74,903	£96,043	£86,177	£315,285
Next Step Nursing	£115,616	£93,848	£102,102	£101,020	£87,667	£500,253
Nisi Enterprises LTD Trading	£5,192	£8,372	£25,935	£26,168	£31,643	£97,311
Nos Da Healthcare LTD	£5,790	£4,445	£4,528	£1,415		£16,179
Pro Nursing Healthcare	£3,183	£19,609	£18,394	£15,680	£12,878	£69,745
Procure Nursing Ltd	£30,850	£40,394	£48,502	£30,891	£25,881	£176,517
Pulse Healthcare LTD	£6,435	£2,122	£2,695			£11,253
Randstad Care Limited	£34,069	£33,470	£27,341	£18,560	£18,665	£132,105
Richmond	£77,719	£69,396	£71,614	£55,854	£54,975	£329,558
RMR Recruitment Limited	£15,964	£20,540	£20,051	£26,840	£26,038	£109,432
Seven Resourcing	£3,439	£2,989	£2,639	£1,832	£618	£11,518
Swiis Foster Care LTD (T/A Swiis Healthcare)	£72,475	£61,774	£54,998	£51,038	£56,147	£296,431
Thornbury	£3,613					£3,613
Total Assist Recruitment	£63,204	£67,802	£63,618	£74,610	£79,521	£348,756
Vetro Recruitment LTD	£6,480	£6,730	£11,413	£3,585	£7,201	£35,409
Workforce Employment Solutions LTD	£240	£1,205	£2,165	£882	£891	£5,383
Your World Recruitment Ltd	£288,526	£243,049	£216,949	£185,924	£202,779	£1,137,227
YourNurse	£18,171	£16,326	£12,739	£34,653	£38,271	£120,160
Grand Total	£2,061,879	£2,016,654	£2,054,601	£1,993,420	£1,874,885	£10,001,438

8. Please confirm if a Preferred Supplier List (PSL) or tiered system is in place for nursing agency engagement.

PSL.

9. How many different agencies does the Health Board engage with monthly to fill nursing shifts, and is there a limit on the number of agencies used?

Part one of this question has been answered in the above. The Health Board can engage with any agency who has been awarded the All Wales Consolidated Contract.

10. Does the Health Board have a projected agency usage plan for the coming year, and are there specific goals for reducing agency dependency?

Yes, 20% reduction for on-contract agency usage and spend.

11. If you answered yes to the above question, what are they?

Each Care Group has to plan an individual strategy to reduce usage and spend. An update is provided monthly to Nurse Productivity and Efficiency Board.

12. Is there a long-term strategy in place to reduce agency nursing costs or transition to alternative staffing models?

Yes, as above. Increase recruitment staff bank usage. Improved attraction and recruitment with a focus on retention strategies. Alongside reviewing opportunities for workforce redesign and transformation, which will include the use/development of new roles and new ways of working where possible.

13. If you answered yes to the above question, what are they?

Please see response above.