



GIG
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Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_296_24

You asked:

Under the Freedom of Information Act, I would like to request the following information:

Interpretation and Translation Services					
Question	Notes	Response:			
What was your overall 23/24 spend for interpretation and translation services?	Apr'23 – Mar'24 Spend to include all service formats across all contracts held	£114,458			
What was your overall 22/23 spend for interpretation and translation services?	Apr'22 – Mar'23 Spend to include all service formats across all contracts held	£55,030			
What was your overall 21/22 spend for interpretation and translation services?	Apr'21 – Mar'22 Spend to include all service formats across all contracts held	£93,206			
Please confirm the following details for your provider(s) of interpretation services for each year:		Response: Please add additional columns if required			
		Provider 1	Provider 2	Provider 3	Provider 4
Provider name		Cardiff Council	Calan Ltd	Atebol	
Scope of contract and value of spend where in scope in Apr'23-Mar'24 year a) Pre-booked face-to-face b) Pre-booked video c) Pre-booked telephone d) On-demand video e) On-demand telephone f) British Sign Language g) Interpreters on wheels	a) Yes/No, If yes £x b) Yes/No, If yes £x c) Yes/No, If yes £x d) Yes/No, If yes £x e) Yes/No, If yes £x f) Yes/No, If yes £x g) Yes/No, If yes £x	We do not hold this information centrally.	N/a	N/a	
Value of spend against each in-scope service Apr'22-Mar'23 year		14,983	12,443	27,604	

Value of spend against each in-scope service Apr'21-Mar'22 year		93,206	0	0	
Current contract start date	<i>DD/MM/YYYY</i>	N/a	N/a	N/a	
Current contract end date	<i>DD/MM/YYYY</i>	N/a	N/a	N/a	
Any extension options available under the existing contract	<i>e.g. 2 x 12 months</i>	N/a	N/a	N/a	
How was this contract awarded?	<i>e.g. Tender / direct award</i>	N/a	N/a	N/a	
Which procurement framework was used to award this contract?	<i>e.g. NHS SBS / ESPO / No framework used</i>	N/a	N/a	N/a	
Have service credits been applied in the last 12 months? If yes, what performance failure was this linked to?	<i>e.g. Yes - non-fulfilment of BSL</i>	No	No	No	
Is there is an exclusivity clause, which would prevent you from piloting additional or complementary interpreting services during the duration of your current contract?	<i>Yes/No</i>	No	No	No	
From which budget within your organisation are interpreting services funded?	<i>Budget/Department name</i>	People Directorate			
Which staff member/job role is responsible for signing off that budget?	<i>e.g. Equality, Diversity & Inclusion Lead</i>	Director for People			
Which staff member/job role manages the interpretation services contract(s)?	<i>e.g. Equality, Diversity & Inclusion Lead</i>	Any queries can be sent into nwssp.cwmtaf.procurement@wales.nhs.uk			