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Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_278_24

Clarification provided 21/05:

By admissions, I mean the numbers attending A&E requesting assessment. Regarding discharges, the number of patients moved on or out of A&E care, either because they were moved onto a ward or were discharged from A&E. If possible I am trying to find out how many people were in the care of A&E at around 9.30 am.

You asked:

I would like to request information regarding the **Royal Glamorgan Hospital Accident and Emergency Department**, Llantrisant.

- 1. Please can you let me know the number of admissions and discharges between the hours of 8.00 am and 9.30 am on the morning of 17 February 2022?**

Further to the clarification provided above, please see our response provided in the table below:

Attended ED RGH	14
Discharged ED RGH	6

- 2. Can you send me a copy of the triage procedures to when a patient attends an Accident and Emergency Department. I am particularly interested in the procedures when a patient presents with high blood pressure.**

All patients who attend the Emergency Department (ED) undergo a structured procedure to assess their urgency. This is to ensure that patients presenting to the ED with a wide range of problems, from minor injuries and illnesses to major trauma and life-threatening conditions are seen in order of clinical priority and not in order of attendance.

The system used is the Manchester Triage System (MTS). This is a clinical risk management tool used by clinicians trained in Manchester Triage to enable them to safely manage patient flow, prioritising the patients' clinical need through assessment of the patients' presentation and symptoms.

The triage nurse will utilise the MTS using information provided by the patient or some in cases by the most appropriate person, to make a decision on how urgently the patient needs to be seen and who is best placed to fully assess and manage their presenting complaint.

Patients who may present to the ED due to high blood pressure or the triage nurse identifying that a blood pressure recording is abnormal, the advice would be dependent on the patients presenting condition in conjunction with the blood pressure reading as to what advice may be offered. The MTS can

assist in streaming patients to the most appropriate pathway of care where necessary.