



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_271_24

You asked:

I am writing with a Freedom of Information request regarding the provision and delivery of audiology services within your Health Board.

To better understand how your Health Board deals with audiology services, **please clarify whether your Health Board provides these services:**

- a. **In-house** (i.e. delivered in your Health Board or provided by another NHS organisation)
- b. **Outsources** (i.e. delivered by an independent provider in **their** care setting)
- c. **Insources** (i.e. delivered by an independent provider in **your** care setting)

Additionally, **please provide the following data** for your Health Board and **for each financial year** 2018/19, 2019/20, 2020/21, 2021/22, 2022/23, and 2023/24:

Hearing assessments

1. How many patients had a hearing assessment within the following settings **and** what was the total spending in £ on treating these patients (where possible please could you give the data **per** independent provider contracted):
 - a. **In-house**
 - b. **Outsourced**
 - c. **Insourced**

Hearing aid fittings

2. How many patients had a hearing aid fitting assessment within the following settings **and** what was the total spending in £ on treating these patients (where possible please could you give the data **per** independent provider contracted):
 - a. **In-house**
 - b. **Outsourced**
 - c. **Insourced**

Hearing aid aftercare

3. How many patients had hearing aid aftercare performed within the following settings **and** what was the total spending in £ on treating these patients (where possible please could you give the data **per** independent provider contracted):
 - a. **In-house**

- b. **Outsourced**
- c. **Insourced**

Hearing aid devices

4. How many hearing aid devices were delivered to patients within the following settings **and** what was the total spend £ on hearing aid devices for these patients in (where possible please could you give the data **per** independent provider contracted):

- a. **In-house**
- b. **Outsourced**
- c. **Insourced**

Other

5. Could you please provide a copy of the service specification given to all bidders for when the contract for hearing aid services was last advertised?

If any of the specific splits are not available, please provide **total figures** for the system and specify which main splits are recorded by your Health Board (in-house / independent sector).

For your convenience, I have attached an Excel file for you to use and provide the requested information.

Our response:

Cwm Taf Morgannwg University Health Board was established in April 2019. Therefore, we are unable to provide data prior to this date.

Please find our response attached. Noting*- These services are provided in-house (the Health Board). The financial spend available during this period relates to the Audiology Service as a whole. We do not capture the information in a way that the specific spend you require can be easily extracted and are therefore unable to provide.