



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_270_24

You asked:

Could you please answer the following questions as an FOI request:

1. How much money did the health board spend on taxis and private ambulance services between 1st of April 2023 – 31st of March 2024?

2023/24 - £712,080.03 – Taxis only - with regard to private ambulances please response to question 4.

2. How much money did the health board spend on taxis and private ambulance services between the 1st of April 2022 – 31st of March 2023?

2022/23 - £534,666.89 - Taxis only - with regard to private ambulances please see response to question 4.

3. How many callouts within the health board's area were attended by taxis and private ambulance services between 1st of April 2023 – 31st of March 2024?

Taxis only - total number 9302. With regard to private ambulances, please see response to question 4.

4. What percentage of the callouts that were attended by taxis and/or private ambulance services were 999 emergency calls?

The Health Board does not hold this information. The management of NHS emergency calls are the responsibility of the Welsh Ambulance Service NHS Trust (WAST). Therefore, you will need to re-direct this element of your request to WAST via the link below:

[Home - Welsh Ambulance Services NHS Trust](#)

5. What percentage of the callouts that were attended by taxis and/or private ambulance services were non-urgent?

N/A.