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WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_157_24

You asked:

we are writing to you under the Freedom of Information Act 2000 to request information. Please provide the following details:

1. What software do you use for your payroll, hr and finance solutions, how much annually do you spend on each, when does each contract expire?
2. Do you manage your payroll in-house or do you outsource it if so, who do you outsource it to?
3. How many people do you pay each month using your payroll solution?
4. How many pensioners do you pay using your payroll solution?
5. Do you use Microsoft power platform technologies such as Power Automate, Power Virtual Agents?
6. What is the employee count at the university?
7. Do you collaborate with other organisations in the delivery of HR & Payroll shared services? If so which organisation?
8. Do you work with any industry experts such as ATOS, KPMG, EY, Accenture etc?
9. Who at the university is the head of service for HR and Payroll software or services and what is their role?

Our response:

Payroll, HR and Finance solutions are systems in place across NHS Wales and therefore, the [NHS Wales Shared Services Partnership](#) (NWSSP) will hold this detailed information.

NWSSP also provide Payroll and HR services to all Health Boards in Wales.

Therefore, you may wish to redirect your request to the Freedom of Information Team in NWSSP, who will be able to help you with your enquiry. Contact details are as follows:- shared.services@wales.nhs.uk

For information about the Cwm Taf Morgannwg University Health Board (employee count), please see link provided [About Us - Cwm Taf Morgannwg University Health Board \(nhs.wales\)](#)