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WALES

Bwrdd Iechyd Prifysgol  
Cwm Taf Morgannwg  
University Health Board



## Freedom of Information Request: Our Reference CTMUHB\_339\_24

### You asked:

This is an information request relating to data breaches.

Please include the following information each of the following financial years 2021/22, 2022/23 and 2023/24:

#### 1. The number of data breaches have occurred.

Within the Health Board, we use Datix as an incident management system. This system has predefined categories for all incidents that are recorded. Therefore, please note that the categorisation of any incident is subject to interpretation by the person that is reporting the incident or responsible for inputting the data. Based on the extracted report, we can confirm the following incidents were recorded where categories relating to Information Governance issues were selected:

- For the financial year 2021/22 the figures reported were 244;
- For the financial year 2022/23 the figures reported were 215;
- For the financial year 2021/22 the figures reported were 210.

Please note however, as stated, this has been extracted based on category selected and may not actually be an information governance incident or breach once investigated. Some of these may have been third party incidents, and or / rejected).

#### 2. How many people were affected in each data breach?

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice under section 17 of the Act.

The Health Board does not hold the data in a format that enables us to fully respond to your request to the level of detail required. In order to provide you with this information we would need to each Information Governance related incident reported on Datix during the time period in question.

This is not information that the Health Board routinely compiles and we would have to carry out a specific exercise to collate this data. From our preliminary assessment, we estimate that to comply with your particular request would exceed the appropriate costs limit under section 12 of the Freedom of Information Act 2000. This is currently £450.

In reaching this decision, we estimate that it would take in excess of 32 hours to review each electronic incident record. This figure is based on a timescale of three minutes per incident record, there being 669 incident records to review. Therefore, to obtain the data would work out at

approximately 33.45 hours @ £25.00 per hour (cost permitted under the Act) = £836.25.

**3. Total number of claims made against the NHS Trust**

The Health Board has not received any claims for any of the incidents reported.

**4. Total number of claims that have been upheld**

As above.

**5. Total cost that has been paid out each year**

N/A.

**6. The largest payout given to a single person each year**

N/A.