



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_333_24

Clarification provided:

The data I am requesting is the number of patients who waited 24 hours/48 hours before they were treated in A&E.

You asked:

Using the Freedom of Information Act 2002, I am writing to request data on the total number of patients who have waited 48-hours and the total number of patients who waited 24-hours or more in your Emergency Departments from November 2023 until May 2024.

Our response:

Please see our response provided below. Noting the following:

We have used the logic of arrival time to start of treatment over 24 and 48 hours.

We record the date and time treatment starts in the Emergency Departments however, we do not record the date and time treatment is complete. A patient could have a total length of stay in the Emergency Department of 26hrs but their treatment could start after 2 hours, they could be waiting for a bed after 6 hours. The Emergency Department treatment would be complete but the patient is still in the department receiving on going care until they are admitted. We do not record each point of the patient pathway electronically in the Emergency Department, therefore we are unable to confirm when a patient has been 'treated'.

Number of patients waiting for treatment to commence 24hrs and over = 56

Number of patients waiting for treatment to commence 48hrs and over = 3