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Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_355_24

Please note under Section 21 (S21) of the Act, Cwm Taf Morgannwg University Health Board is not required to provide information in response to a request if it is already reasonably accessible to you. We have answered previous requests in relation to some of the information you require, and these responses are published via our [Disclosure Log](#) on the [Cwm Taf University Morgannwg Health Board](#) web site.

For ease of access, we have attached links directly to the information where applicable below.

You asked:

Please provide information regarding the following systems:

1. Clinical noting
2. Diagnostic Reporting
3. Digital Dictation
4. Document Management
5. E-Rostering (staffing)
6. Laboratory Information Management System
7. Pathology
8. Pharmacy
9. Sexual Health
10. Theatres

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type –
- b) Supplier name –
- c) System name –
- d) Date installed –
- e) Contract expiration –
- f) Is this contract annually renewed? (Yes/No) –
- g) Do you currently have plans to replace this system? (Yes/No) –
- h) Procurement framework –
- i) Other systems it integrates with? –
- j) Total value of contract (£) –
- k) Notes (e.g. we are currently out to tender) –

Please provide your answer in the above format for each system.

System definitions:

Clinical noting: A clinical noting documentation system that enables the electronic recording, storage and retrieval recording of patient medical records related to a patient's diagnosis and care during an inpatient hospital visit or encounter.

Clinical Noting:

- a) System type – Various systems, as each specialty can have their own. These do feed into national architecture and are visible to all using a web based application.
- b) Supplier name – [Digital Health Care Wales](#) (DHCW) - For further information please contact them directly.
- c) System name – WCP
- d) Date installed – Approx 13 years ago
- e) Contract expiration – N/A
- f) Is this contract annually renewed? (Yes/No) - No
- g) Do you currently have plans to replace this system? (Yes/No) - No
- h) Procurement framework – N/A
- i) Other systems it integrates with? – WCRS\WRRS\WPAS\EMPI\
- j) Total value of contract (£) – N/A
- k) Notes (e.g. we are currently out to tender) -

Diagnostic Reporting: test results which are electronically transmitted to the clinician who ordered them, with receipt acknowledgement.

Diagnostic Reporting:

- a) System type – Radiology\Pathology and Endoscopy.
- b) Supplier name – DHCW\Intersystems and MEDILOGIK
- c) System name – Radis\LIMS and EMS
- d) Date installed – 14 years\ approx. 10 years\ 4 years
- e) Contract expiration – 2026\2025\2025
- f) Is this contract annually renewed? (Yes/No) - No
- g) Do you currently have plans to replace this system? (Yes/No) – Yes\Yes\No
- h) Procurement framework – Competitive tender
- i) Other systems it integrates with? – WCRS\WRRS\WPAS\EMPI\
- j) Total value of contract (£) – National Contracts

NHS Wales Shared Services Partnership (NWSSP) provides procurement services for all Wales NHS Health Boards. Therefore, for further information please contact NWSSP directly, they can be contacted at the following address: shared.services@wales.nhs.uk

Digital Dictation: Device used for recording and managing natural speech, allowing staff to verbally input a patients' note into a system without having to manually input it.

Digital Dictation:

- a) System type – Dictation
- b) Supplier name – Bighand
- c) System name – Bighand
- d) Date installed – 30/06/2023
- e) Contract expiration – Varies, annually per PO. Existing maintenance expires 18/05/25
- f) Is this contract annually renewed? (Yes/No) - Yes
- g) Do you currently have plans to replace this system? (Yes/No) – Yes
- h) Procurement framework – NHS SBS: SBS/20/SM/WCC/9423
- i) Other systems it integrates with? – N/A
- j) Total value of contract (£) – £36,140 + VAT
- k) Notes (e.g. we are currently out to tender) – Business Case being written for replacement.

Document Management: Converts records into electronic format so that they can be viewed, moved around, and managed electronically on screen. Acts as a live filing system.

Document Management:

- a) System type – Digital Patient Notes
- b) Supplier name – CIVICA
- c) System name – CITO
- d) Date installed – Live March 2021
- e) Contract expiration – 31/03/2026
- f) Is this contract annually renewed? (Yes/No) - No
- g) Do you currently have plans to replace this system? (Yes/No) – No
- h) Procurement framework – Tender Process
- i) Other systems it integrates with? – WCP
- j) Total value of contract (£) – £118,971.88
- k) Notes (e.g. we are currently out to tender) –

E-Rostering (staffing): An electronic staff management tool that enables trusts to plan staffing requirements, report on enhanced hours, overtime, sickness, TOIL and annual leave. Common suppliers include Allocate Software.

E-Rostering (staffing) – (S21) Please see response [CTMUHB 255 21](#)

Laboratory Information Management System: Software that allows you to effectively manage pathology testing and reporting. By using a LIMS, your lab can automate workflows, integrate instruments, and manage samples and associated information.

Laboratory Information Management System – (S21) Please see response [CTMUHB 251 22](#)

Pathology: Pathology testing is managed electronically

Pathology - (S21) Please see response [CTMUHB 201 22](#)

Pharmacy: Pharmacy orders and stock control is managed electronically

Pharmacy – (S21) Please see response [CTMUHB 201 22](#)

Sexual Health: Software designed to streamline and manage processes related to sexual health services, including appointment scheduling, patient records, and test result tracking.

Sexual Health

- a) System type – Lilie
- b) Supplier name – Idox
- c) System name – Lilie
- d) Date installed – Over 14 years
- e) Contract expiration – 2025
- f) Is this contract annually renewed? (Yes/No) -No

- g) Do you currently have plans to replace this system? (Yes/No) – No
- h) Procurement framework – single Tender
- i) Other systems it integrates with? – Standalone
- j) Total value of contract (£) – £23,378+ VAT (Maintenance)
- k) Notes (e.g. we are currently out to tender) –

Theatres: A specialist theatres system is used to manage patients and surgical procedures in theatres.

Theatres

- a) System type – Inhouse development
- b) Supplier name –
- c) System name – TOMS
- d) Date installed – Approx 16 years
- e) Contract expiration – N\A
- f) Is this contract annually renewed? (Yes/No) - N\A
- g) Do you currently have plans to replace this system? (Yes/No) – No
- h) Procurement framework – N/A
- i) Other systems it integrates with? – WCRS\WPAS
- j) Total value of contract (£) – N/A
- k) Notes (e.g. we are currently out to tender) –