

Freedom of Information Request: Our Reference CTMUHB_25_24

You asked:

This is an information request relating to NHS Translators.

Please include the following information for the following years: 2020/21, 2021/22, 2022/23:

1. Health Board's overall spending on Translation and Interpreting Services

- 2020/21 = £135,818
- 2021/22 = £172,294
- 2022/23 = £218,850

2. Total translators employed by the Health Board

- 2020/21 = 3
- 2021/22 = 2
- 2022/23 = 2

3. The hourly pay for in-house interpreters

We do not have any in-house interpreters.

4. What languages do they cover

N/A.

5. Total number of in-person/face to face interpreting sessions booked (break down by language and clinical area)

- 2020/21- 410
- 2021/22- 862
- 2022/23- 1117

Please see breakdown attached.

6. How many appointments or procedures have had to be rescheduled/cancelled due to lack of an interpreter

We do not collect this information so cannot provide a figure.