



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_134_24

You asked:

Please disclose the following information pertaining to the health board's use of agency workers (nurses and medical locums etc.) within the 20 working days permitted under the Freedom of Information Act.

Section A: Total Agency Spend Per Job Category - Last 6 Months

1. In the period between 1st August 2023 and 31st January 2024, how much did the health board spend on Agency Medical Locums (including all locum grades, including locum pay, agency fees, on costs etc. - excluding only VAT. Please exclude the cost of any MSP fee (managed service provider fee) where such arrangements mean that this is distinguishable from the agency fee.

2. In the period between 1st August 2023 and 31st January 2024, how much did the health board spend on Agency Nurses (including nurse pay, agency fees, on costs etc. - excluding only VAT. Please exclude the cost of any MSP fee (managed service provider fee) where such arrangements mean that this is distinguishable from the agency fee. Please include all nursing bands, including band 2 HCAs. If possible, please break down the spend by banding.

3. In the period between 1st August 2023 and 31st January 2024, how much did the health board spend on Agency AHP/HSS workers (including all AHP.HSS job roles, including pay, agency fees, on costs etc. - excluding only VAT. Please exclude the cost of any MSP fee (managed service provider fee) where such arrangements mean that this is distinguishable from the agency fee.

4. In the period between 1st August 2023 and 31st January 2024, how much did the health board spend on Non-Medical / Non-Clinical (NMNC) agency workers (including all NMNC job roles, including pay, agency fees, on costs etc. - excluding only VAT. Please exclude the cost of any MSP fee (managed service provider fee) where such arrangements mean that this is distinguishable from the agency fee.

Please see provided in the table below the total agency spend per job Category - Last 6 Months

Subjective Desc	Grand Total
Agency - Consultant (M&D)	£1,440,424.31
Agency - Other Career Grade (M&D)	£352,707.66
Agency - Drs/Dentist in Training (M&D)	£617,763.12
Agency - Registered Nurse	£14,055,983.00
Agency - Nursing HCA/HCSW	£1,901,008.20

Agency - Allied Health Prof	£160,441.78
Agency - Add Prof Sci & Tech	£29,891.25
Agency - Healthcare Scientists	£75,724.01
Agency - Admin & Clerical	£491,332.69
Agency - Estates & Ancillary	£783,529.49
	£19,908,805.51

Section B: Supporting Services (Managed Services / Master Vendors / Neutral Vendors / Vendor Management Technology etc.)

1.0. For each of the agency staffing categories mentioned above (Medical Locums, Agency Nurses, AHP/HSS and NMNC), does the health board utilise either a technology provision and/or the services of any type of managed service provider (MSP), be it Master Vendor, Neutral Vendor, Managed Service or otherwise, in the course of managing the supply of Medical Locums?

Agency Source	Managed Service Provider i.e. Master Vendor, Neutral Vendor, Managed Service, Other
Medical Locum	Yes
Agency Nurses	Technology provision
AHP/HHS	Yes

If yes to Section B - 1.0, please also answer 1.1 and 1.2:

1.1: For each staff category, please describe the solution in place - including a. the type of solution (i.e. tech or managed services etc.), b. the company providing the service (e.g. Medacs, Retinue, NHSP etc.), c. the cost charged for the solution (e.g. 4% of agency spend, or [X] per timesheet hour), and d. the procurement Framework under which the solution is contracted (e.g. CCS RM6161 or HTE TWS11 Lot 2b etc.).

Agency source	Type of Solution (i.e. Tech or Managed Service etc.)	Company providing the service (e.g. Medacs, Retinue, NHSP etc.)	Cost charged for the solution (e.g. 4% of agency spend or X per timesheet hour)	Procurement Framework under solution contracted (e.g. CCS RM6161 or THE TWS11 Lot 2b etc.)
Medical locum	Managed Service	Retinue	*S43	CCS RM6161 - Lot 6
Agency Nurses	Technology provision	Allocate	*S43	All Wales Solution
AHP/HHS	Managed Service	Retinue	*S43	CCS RM6161 - Lot 6

*In regards to cost charged for the solution - this information is held by [NHS Wales Shared Services Partnership](#) (NWSSP) who are relying on an exemption under section 43 (Commercial interests) under the Act.

This is a prejudice-based exemption which is where information is exempt if its disclosure would, or would be likely to, prejudice the commercial interests of any legal person (including the public authority holding it) and therefore, if disclosed, has the potential to prejudice the winning bidders commercial interests.

The exemption under section 43(2) has been engaged as it has been considered that the supply of this information would mean that the authority would reveal information that has been submitted as the successful supplier to the NWSSP. A commercial interest relates to a person's ability to participate competitively in a commercial activity i.e. the purchase and sale of goods or services. In this case, if the information was provided, it would reveal the successful winning bidder's cost therefore it is commercial in nature.

Section 43 is a class based qualified exemption under the Act and therefore, there is a requirement to carry out a public interest test. The information can only be withheld if the public interest in maintaining the exemption outweighs the public interest in disclosure.

If further information is required please contact NWSSP directly, they can be contacted at the following address: shared.services@wales.nhs.uk

1.2: For each of the solutions you've listed above, please state the contract expiry date.

Solution	Expiry Date
Medical locum	June 2024
Agency Nurses	January 2026
AHP/HHS	June 2024

Section C: Procurement Activity and Associated Persons

1. Please advise whether the health board is likely to undertake procurement activity in relation to any of the solution either that are already in place, or in order to put such a solution in place, in the next 12 months.

Possibly.

2. Please provide the name, email address and telephone number, for the person(s) involved in 'buying' such solutions. In case of the existing contracts mentioned above, please provide the details of the person who would take overall ownership of evaluating the contract renewal moving forward.

Please note [NHS Wales Shared Services Partnership \(NWSSP\)](#) provides procurement services for all Wales NHS Health Boards.

Contact details as requested:

NHS Wales Shared Services Partnership (NWSSP) Procurement Cwm Taf

Team: NWSSP.CWMTaf.Procurement@wales.nhs.uk