



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_107_24

You asked:

I am writing to submit a request under the Freedom of Information Act (Wales) 2000 to obtain information regarding pest management callouts within the authority of Cwm Taf Morgannwg.

For the periods:

- **17th October 2023 - now**
- **17th October 2023 – 17th October 2022.**

I am seeking information on the following:

1. The number of callouts made by contractors for rodent control.

This question is slightly confusing. If the request is how many times has our contractor been called out during these periods in relation to rodents, the information is detailed below for all Cwm Taf Morgannwg (CTM) sites. However, if it is requesting information on the number of times contractors have called a pest company out to our sites we would not hold this information.

- **17th October 2023 – to date.** 19 visits of which 6 were call outs, 9 were follow ups and 4 were routine visits or call out/routine visits
- **17th October 2022 – 17th October 2023.** 41 visits of which 11 were call outs, 14 were follow ups and 16 were routine visits or call out/routine visits

2. The number of instances where rodent control activities exceeded 48 hours.

Unfortunately, due to building works, and major road works along side some of our sites, rodent activity has increased over this period which may be perceived as rodent activities exceeding 48 hours. We can confirm however, that there has been 4 instances in that period.

3. The number of callouts resulting in building closures due to rodent control activities.

There have been no instances where rodents have caused business closure across CTM.