



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_599_24

You asked:

I am writing to request data on the total number of patients who have waited 48-hours and the total number of patients who waited 24-hours or more from arrival to treatment start time in your Emergency Departments in September 2024 until the most recent date that you hold the data for.

Our response:

Please see our response provided below. Noting the following:

We have used the logic of arrival time to start of treatment over 24 and 48 hours.

We record the date and time treatment starts in the Emergency Departments however, we do not record the date and time treatment is complete. A patient could have a total length of stay in the Emergency Department of 26hrs but their treatment could start after 2 hours, they could be waiting for a bed after 6 hours. The Emergency Department treatment would be complete but the patient is still in the department receiving on going care until they are admitted. We do not record each point of the patient pathway electronically in the Emergency Department, therefore we are unable to confirm when a patient has been 'treated'.

- Number of patients that waited 24 hours or more from arrival to start of treatment = 35
- Number of patients that waited 48 hours or more from arrival to start of treatment = 2