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Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board



Freedom of Information Request: Our Reference CTMUHB_415_24

You asked:

I am writing to make a request under the Freedom of Information Act regarding Temporary Staff Management. Please can you complete the below questions.

1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place

1b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.

1c. As part of the arrangement, is any NV technology provided by the supplier to help manage the procurement of agency staff?

1d. Please provide the contract start and end date for the supplier (dd/mm/yy)

Direct Engagement

2a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)

2b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier (e.g Staff Direct/247Time/Allocate/RL Datix, PlusUs, Retinue, Liaison, NHS Professionals, Agile Workforce/Holt, Litmus/Medacs etc.)

2c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable

2d. Please provide the contract start and end date for the DE supplier (dd/mm/yy)

2f. How much did the organisation pay the supplier in 23/24 (April 2023 to March 2024) for the provision of the direct engagement service?

Vendor Management System for Nurse Agency

3a. Does the organisation use a third-party Vendor Management System for the supply of nurse staff?

3b. Who supplies your Vendor Management System? E.g. RL Datix/Allocate, NHSP etc.

3c. Please provide the contract start and end date for this provider (dd/mm/yy)

Bank Management

4a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, RL Datix/Allocate, Liaison, Patchwork, Locum's Nest etc). If more than one supplier is used, please name all suppliers

4b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical

4c. Please provide the contract start and end date for each bank supplier (dd/mm/yy)

4d. How much did the organisation pay the supplier(s) in 23/24 for the provision of the bank service?

Our response:

Under section 21 of the Act, Cwm Taf Morgannwg University Health Board is not required to provide information in response to a request if it is already reasonably accessible to you. We have answered a previous request in relation to the information you require and our response is published via our [Disclosure Log](#) on the [Cwm Taf University Morgannwg Health Board](#) web site.

However, for ease of access, we have linked the relevant response, which is referenced below:

- [CTMUHB 199 24](#)