



**GIG**  
CYMRU  
**NHS**  
WALES

Bwrdd Iechyd Prifysgol  
Cwm Taf Morgannwg  
University Health Board



## Freedom of Information Request: Our Reference CTMUHB\_411\_24

### You asked:

Under the Freedom of Information Act, I would like to request the following information: I would like the information to be completed in the table format below

| OPERATIONAL/RESOURCE INFO                                                                                                                                                                                                                                                                                             |                   | 2018-19 | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|---------|---------|---------|---------|---------|---------|
| 1. Total number of unique patient care episodes at your Health Board                                                                                                                                                                                                                                                  |                   | 302,420 | 307,536 | 233,623 | 275,924 | 286,837 | 319,571 |
| 2. Total number of staff employed by your Health Board at the beginning of the financial year                                                                                                                                                                                                                         |                   | 8,279   | 11,783  | 12,132  | 12,738  | 12,610  | 12,665  |
| 3. Total number of staff employed full time (or full time equivalent) as <b>Overseas Visitors managers/officers/administrators</b> , or otherwise employed for the purpose of implementing and administering the Overseas Visitors charging regulations at your Health Board, at the beginning of each financial year | Band 8a and above | 0       | 0       | 0       | 0       | 0       | 0       |
|                                                                                                                                                                                                                                                                                                                       | Band 7            | 0       | 0       | 0       | 0       | 0       | 0       |
|                                                                                                                                                                                                                                                                                                                       | Band 6            | 0       | 0       | 0       | 0       | 0       | 0       |
|                                                                                                                                                                                                                                                                                                                       | Band 5            | 0       | 0       | 0       | 0       | 0       | 0       |
|                                                                                                                                                                                                                                                                                                                       | Band 4            | 0       | 1       | 1       | 1       | 1       | 1       |
|                                                                                                                                                                                                                                                                                                                       | Band 3            | 0       | 0       | 0       | 0       | 0       | 0       |
|                                                                                                                                                                                                                                                                                                                       | Band 2            | 0       | 0       | 0       | 0       | 0       | 0       |

| FINANCIAL INFO                                                                                              | 2018-19   | 2019-20   | 2020-21   | 2021-22   | 2022-23    | 2023-24    |
|-------------------------------------------------------------------------------------------------------------|-----------|-----------|-----------|-----------|------------|------------|
| 4. Total number of patients identified as chargeable overseas visitors                                      | 6         | 3         | 6         | 5         | 18         | 14         |
| 5. Total number of invoices issued to chargeable overseas visitors                                          | 6         | 3         | 6         | 5         | 18         | 14         |
| 6. Total sum of charges issued to chargeable overseas visitors                                              | £11911.47 | £37229.87 | £85403.83 | £23442.44 | £154204.10 | £315095.62 |
| 7. Total sum received from overseas visitors towards payment of invoices                                    | £2100.00  | £0.00     | £246.80   | £4689.48  | £76648.53  | £5280.24   |
| 8. Total outstanding debt (cumulative) owed to your Health Board by overseas visitors at financial year end | £9811.47  | £37229.87 | £85157.03 | £18752.96 | £77493.35  | £309815.38 |
| 9. Total number of EHIC claims                                                                              | 0         | 1         | 3         | 7         | 10         | 1          |
| 10. Total sum of EHIC claims                                                                                | £0        | £3,119    | £4,471    | £2,105    | £36,807    | £1,549     |

Please note in regards to Question 1, a patient can be under several specialities, seen in different locations and seen multiple times during a year. As your request asked for unique patient care episodes per financial year, a patient will be counted once during each financial year regardless of the number of attendances. A patient can appear in more than one financial year. The NHS number was used as the unique identifier for each patient. Princess of Wales Hospital joined CTM on 01/04/2019 prior to this we cannot guarantee the accuracy or completeness of the data.